

Temcare

Annual
Report

2014



History & Vision



Our History

For 46 years, Temcare has been committed to the well-being of families, children and young people. We praise God for the opportunity to build relationships and make a positive difference in the lives of the people we support. From the vision of one man in 1968, Stan Chilcott, to the growth and establishment of a busy and respected agency today, Temcare is a story of God's provision and the commitment of many to make a positive difference in the lives of people in need. Over the years, the Temcare staff and volunteers have responded to the needs of individuals through respite foster care, youth mentoring, single parent mentoring, camps, activities and now aged care work. We are committed for the long term and always striving to remain relevant to the changes in the community.

Our commitment to provide a range of long term quality programs is supported by churches across Victoria. Temcare operates a model that provides a simple and effective way for local churches to support disadvantaged families.

Thousands of children and young people have benefited and have been blessed by the care of Christians with countless opportunities to hear about the love of God.

This is a story of ordinary people doing extraordinary things in God's strength.



Our Vision

Temcare is about *"bringing the love of Jesus to people"*. It is through this vision that Temcare strives to respond to community needs through its various programs. With this vision, Temcare aims to maintain its unique identity as an agency that is uncompromising in its Christian commitment. Volunteer support and community networking are valuable tools in the continuing support through existing programs. Through programs like respite foster care, mentoring, family support and aged care work, Temcare staff and volunteers are able to provide relevant care to those who are "our neighbours"

Manager's Report

I am privileged to have worked with the staff, volunteers and families over the last twelve months. Each week, the Temcare staff responds to the many needs families are facing; providing support and care in a professional way. I would like to say a big *thank you* to all the staff for their hard work and the care they show to our Temcare families and volunteers.

I would like to welcome Paula Brown to the Temcare team this year. Paula, a Social Work graduate, joined Temcare in January 2014 and has been a valuable contributor to the Mates program. In addition I would also like to thank Bev McMurray who is completing her placement under the guidance of Temcare's Aged Care worker, Adrian McClymont. Bev has connected extremely well with the Unit residents and we are grateful for all the support and care she extends towards them.

On a sad note, Simone Muir will be leaving Temcare in December this year. Simone has played a significant role in the Care program and has been a valuable team member. We will miss Simone and wish her God's blessing in her future plans.

Managers Report



Manager's Report Continued

We were also sad to see the closure of the Temcare Opportunity Shop in April this year. Our Oakleigh shop was a great contributor for many years not only to Temcare but also to the local community. On behalf of the Temcare staff and board, I would like to thank Val, Pamela and all the wonderful volunteers for their contributions to the Opportunity Shop.

Temcare is excited to launch our new website. Please visit us at temcare.org.au to read about what we are doing, and have access to our recent publications and photos. *Like us* on Facebook and stay up-to-date with our recent activities.

Temcare is grateful to all those who continue to pray and contribute to our work. It's the generosity of many people that allows us to continue to impact countless lives. Recently, we were excited to hear that the Christian Brethren Trust will now be matching all donations made to Temcare from individuals and churches within the CCCVaT / Brethren Churches; dollar for dollar. This is a significant support in our endeavours to raise funds for our work. Please consider a donation over Christmas or in the New Year, to Temcare's on-going and successful work. With the new incentive by the Trust, your donation will stretch even further. All donations over \$2 are tax deductible and information on how to donate can be found at temcare.org.au/donations. I would like to thank the Trust for their on-going support to Temcare's ministry.

Consider a donation to our Christmas Holiday Family Camp in January. This is an exciting time of fun activities and Bible studies for up to 14 families and your contribution is a great support. Temcare's annual camps play a major role of connection and support; providing a great experience for the many families, children and young people who are part

of our on-going programs. It is a great way to consolidate friendships and share the love of God.

With Christmas approaching, Temcare once again is thankful for support provided by Bridge Church, Canterbury Gardens Community Church and Edge Church who donate Christmas gifts and hampers to our Temcare families. It is wonderful to watch the children as they receive their gifts at our Christmas BBQ as we celebrate this festive season with them.

The work of Temcare has attracted much attention from the Christian Community over the recent months. We are very grateful to many new volunteers who have come on board to support a family, child or young person. We are grateful for each volunteer whose impact is invaluable and there is yet more to accomplish. We'd love the opportunity to share more about the ways Temcare can support your church connect with your local community. Please contact the office to make a time for a Temcare staff member to speak at your church.

I am looking forward to being part of the Temcare success story over the next twelve months. With growing support from the Christian community and the dedication of the Temcare staff, it is exciting to think about the wonderful ways the Lord Jesus Christ will be honoured and glorified through all that we do.

May God Bless you this Christmas and in 2015.

Barry



Family Camp



Donate to Our Christmas Holidays Family Camp

Each year, Temcare has the privilege to take up to 14 families away to CYC for a wonderful week filled with fun activities and bible studies.

Many of these families are supported during the year through the Temcare programs so our holiday camp is a great way for families to build friendships and reconnect.

This years family camp will be held on The Island from the 15-19th January 2015.

Your donation will be a great help to our ministry to the many mums and children who attend.

For information on how to donate: go to temcare.org.au/donations or return this form to 10/16 Fellows Street, Kew, Vic, 3101.

All donations over \$2 are tax deductible.
Your generous support is greatly appreciated.

Name:

Address:

Email:

Please find enclosed cheque for the amount of:



Holiday Family Camp

Another wonderful time was had by all on our January Family Camp 2014.

We had a good number of mums and children attend, as well as many of our usual volunteers, with the camp running at capacity.

What was noticeable this year was the relaxed vibe and sense of peace. All our campers and volunteers seemed very relaxed and everyone settled in quickly to the program and had fun. The children had their usual morning program, and the Mums were once again blessed by the wonderful and wise Cheryl Forrester capably leading us in her beautiful times of Bible Study.

Friday night was the special mums dinner where we were entertained by Tristan Forrester's lovely piano playing, and enjoyed some fun games together, while the children cut loose on their carnival night and had a terrific time doing an amazing race around Cowes!

We enjoyed times at the beach together and the usual beach games on the Saturday night. A special memory for me was the first night at camp where the customary ice breaker games were ditched in favour of a walk and swim at the beach as we had travelled to camp in 40 plus degree heat earlier in the day, and the thought of cooling off at the beach was too appealing to resist. It was so nice to see the kids and adults laughing, playing and cooling off in the sea.

One of the lovely things about camp as well as all the scheduled activities are all the impromptu conversations and connections that happen as you eat together, sing together, play together and just enjoy uninterrupted time together building relationship. I also always enjoy seeing the Mums really start to relax and unwind as they have a break from their usual hectic and often stressful routines. It is so nice to be part of a team blessing them.

Mates & Ladies Camp



Mates Camp

The Mates camp that is held in November each year is a significant part of the Mates program. I place so much value on this camp, both in the relationships that are built and also the teachings that the young people receive that many would not be exposed to otherwise. The mentors are



encouraged to promote conversation with their mentees and to reflect on what has been shared. We also hold small groups on the final morning to allow time for the mentees to share about what they have learnt, ask questions and encourage each other.

The camp is conducted in a way that is relevant to the young people. Providing activities that they can look forward to and enjoy, having fun, building friendships and making memories.

Temcare Ladies Weekend Camp

Our annual "Mum's only" camp was held again this year at Benwerren guest house. We enjoyed the beautiful surrounds of the Yarra Valley, along with the good food and fun that are part of these annual weekends away. This camp is eagerly looked forward to, with a regular group of Mums who have attended for many years. However, it is also nice to have a new face, as we did this year with a lady who had been involved with Temcare previously, and now enjoyed telling us she was a grandmother.

Opening God's Word is a special time of discovering and sharing together. This year we looked at the beautiful story of Ruth, learning of her amazing relationship with Naomi and her growing faith in the God who cares for all people. This remarkable Gentile woman is part of our history and God's story, as she takes her place in God's plan of salvation. Here we see God's heart of grace and love, available still to us today.

Temcare Ladies Bible Study Group

This year the Bible study group has met rather irregularly, but times together were still much valued. For many years we have met at the home of our most senior member, but she has recently moved to the country to live with her daughter, as she has declined in health. She would value your prayers, and a couple of our members plan to visit her before Christmas.



Mothers Day & Coach



Mother's Day 2014

The Mother's Day Morning Tea has become a treasured annual event where our Temcare mums gather with staff for a lovely time of affirming them as women and mums.

This year we met at the Monash Art Gallery where we were spoilt with a delicious morning tea and a chance to chat and relax together. We were very blessed to have the lovely Rhonda Pickard, a long term Temcare volunteer share her story and testimony of God's faithfulness to her and her husband Neil in having their beautiful baby Gabriel, after many years of not being able to conceive. We so appreciated Rhonda's openness and vulnerability in sharing her story, with not many dry eyes in the room!

Another lovely tradition with Mother's day is the beautiful gift bags the Mums are blessed with. These bags are faithfully put together every year by the lovely Michelle who does them all out of her own pocket specifically to bless our mum's! Thank you Michelle, we really appreciate it.

The morning tea was another lovely time in our Temcare family calendar and a true blessing.



Coach

Temcare COACH aims to influence generational change within families by breaking cycles of poverty and family dysfunction.

Over the past 12 months our incredible team of COACH volunteers have committed themselves to a fortnightly catch up with a number of the mums we support. Some of these mums already receive support from our Care or Mates Programs and recognise COACH as being an extension of the work we are already doing with the family. Others are newly introduced to COACH and Temcare and we are always excited by the privileged it is to journey with them during this difficult period of their lives.

Temcare COACH continues to recruit volunteers of all ages and stages and this has given us great scope for matching mentor and mentees around Melbourne. We are hoping that this continues into 2015 and so encourage those who are considering being a COACH to recognize how the life experience you bring to the program is invaluable and can equip you to engage, communicate and encourage the change process with the mum you support.

Natalie



Aged Care Work



Aged Care Work

She writes slowly and deliberately with shaky fingers on her tablet - a child's magnetic slate that has a slider to clean the slate for a new message. She looks at me hoping for understanding of her message and smiles with her eyes when she knows that I have understood. Jane (not her real name) is 'suffering' from Motor Neuron Disease that has now taken her voice completely. Suffering? Not if you spend time with her. Even though her fingers can no longer let her put jigsaws together, she writes that her faith is strong and her face shows it. There is no fear but confidence in the security that she has in Jesus. One day her present body will be exchanged for a new one - so what's there to be sad about?

Sir William Hall (SWH) hostel has been a new place to get alongside the elderly. There I take church services and make personal visits. Going out with them on their outings has been a great way to get to know them and SWH staff. On two occasions I had been asked if I would come alongside residents in their final days. Sad? In one sense, yes, but to see them brighten up when the Bible is read and they listen again of the Good Shepherd, no sadness, but

joyful anticipation. It's really humbling to be in the presence of faith that stands strong in the face of death. Do I make a difference? I know they make a difference to me.

The residents of Gracecourt Units enjoy the various activities of BBQs, movies, games, Wattle Park senior's lunches and church services. Beverley McMurray has got involved with activities in the latter half of this year assisting me as part of her chaplaincy studies. She has proven herself to be a real asset, one who is very approachable. It is my hope that Temcare's Aged Care Chaplaincy will develop with her coming alongside. There is a wide field of opportunity to share Jesus with those who put a high value on a personal visit.

As the Apostle Paul nears his end, he concludes his letter to Titus reminding him of what we have because of what Jesus has done for us - forgiveness of sins and new life in the Spirit (Titus 3:4-8). It's Jesus; it's all about Jesus.

Adrian



In Memory of Barbara Chilcott

Temcare would like to remember the late Barbara Chilcott who passed away on the 17/9/2014. Barbara played a significant role in supporting the work of Temcare for many years. Barbara was a very caring and understanding person who would visit our Temcare mums and keep in touch by phone. She understood the position our mums found themselves in. Together with Stan, they would often transport children to their placements in Gippsland and support families through very difficult situations. Barbara also was happy to offer hospitality for Temcare functions and she was famous for her scones and fruitcake. Barbara was always willing to use her talent at flower arranging to assist Temcare occasions. She made many

arrangements to give to Temcare volunteers when we were marking special occasions. After Stan's passing, Barbara continued to take an interest in Temcare's work with the mums she knew. She attended several mid year camps during which the mums enjoyed her company. Temcare are blessed to have known Barbara and will always be grateful for her love and support to us all. Our deepest condolences go out to her family and loved ones. With much love,

The Temcare family





CARE

We have had another busy year with respite care.

It has been exciting to see some new volunteers come on board as carers, and we are very thankful for the gifts, talents and heart for the work they bring. As usual, I am in awe of the time they so readily give, and the way they integrate these children and young people into their families.

I love to hear all the stories week by week of families building relationship and the blessings that flow both ways between carers, their families and our client families. Some are funny stories about children cracking jokes and making each other laugh at meal times, other stories highlight some of the more challenging behaviours some of our Temcare kids demonstrate at times, and the way our carers respond with strength, wisdom, patience and love. Just recently one of our new carers related the story of their respite child 'having a melt down' in the sand pit, and this carer setting firm boundaries with him so this child knew what was expected of him, but at the same time staying with him and supporting him through this episode so the child did not feel alone or unsupported. I also think of another of our new carer families who have taken on the care of two young disabled girls. This family envisaged caring for one child, but once aware of the need and after prayerful consideration, decided to step up and care for these two delightful girls. The carer family are enjoying the challenge but report being fairly exhausted after a weekend of care. We are so grateful for their commitment and are mindful of what a wonderful thing it is they are offering. It has been many years since this client family have had any sort of overnight break, and they are so thankful for some respite from their usual demanding routine. It's times like this where we see the wonderful benefit of parents and care givers

getting a breather and some time out, and I feel glad for the positive impact of this ministry, of its role in supporting families and in some cases ensuring the family stays intact.

As you read this report I pray you will be richly blessed as you enjoy catching up on the work of Temcare this past year. It is heartening to see growth in the ministry with new volunteers coming on board and being able to make a dent in our ever growing wait list, and look forward to welcoming more new families who can be blessed with the support respite care offers.

Thank you for your interest, encouragement and support. Please continue to support us in prayer and other ways you feel led.

God bless you,

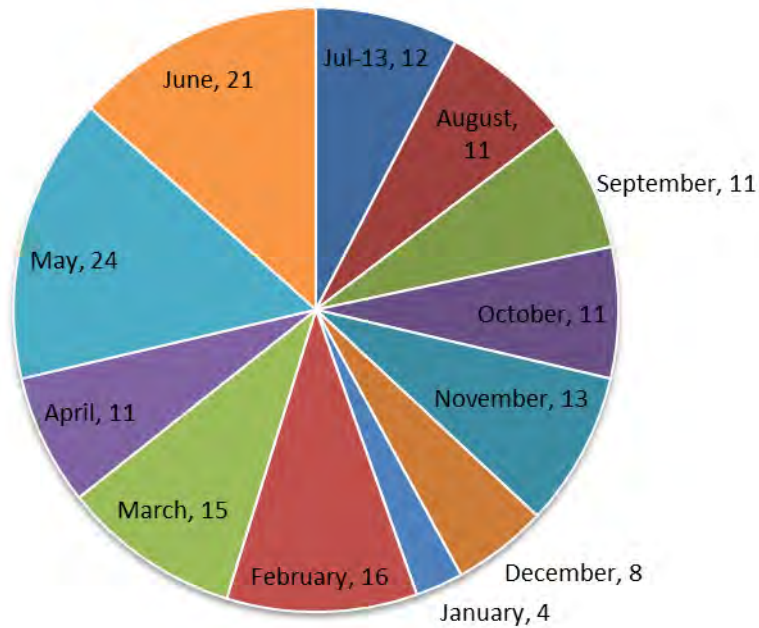
Simone



CARE Statistics



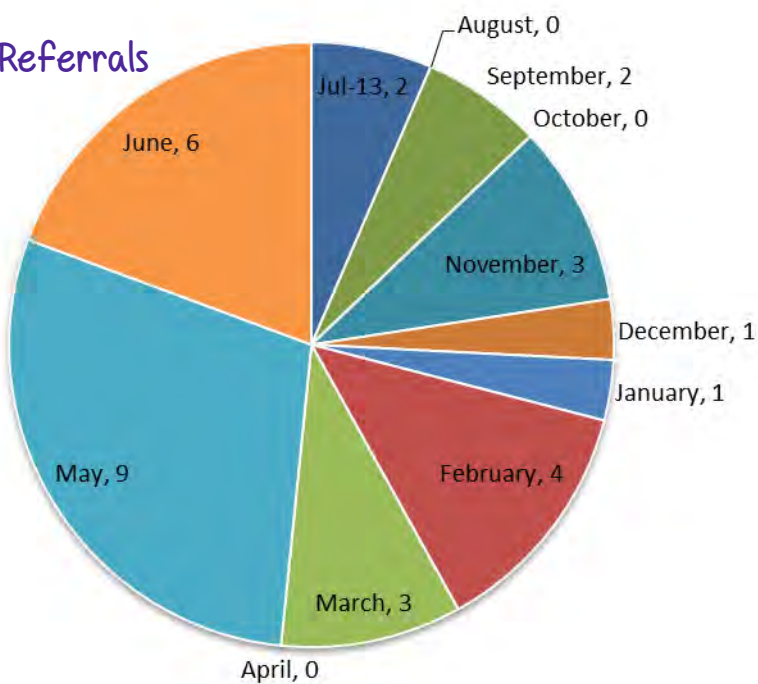
Total amount of Respite Placements: 157



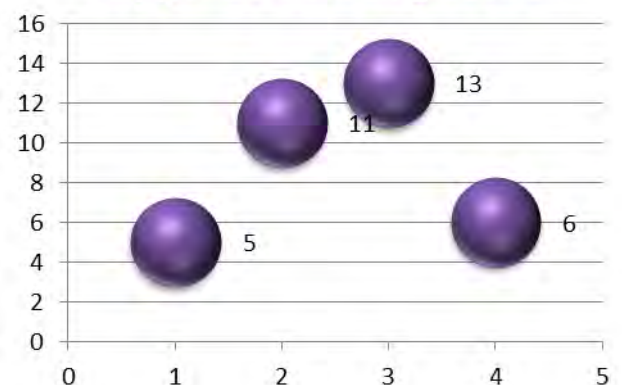
Total amount of Respite Children supported : 36

Boys: 18
Girls: 18

Referrals



Age of children supported through Care





Mates

This past year has been a year of growth for the Mates program. I took on the role as the new Mates worker in January 2014 following Tosari finishing up in December 2013. We began the year a little slow, as there was a lot of sorting that occurred with current matches and which ones were coming to an end. We then had an influx of new mentors, who we were able to interview, train, accredit and match. This has been an exciting time of fresh faces that bring a new enthusiasm to the program.

This year the partnership between Temcare and Prison Fellowship began. Prison Fellowship had a pre-existing mentoring program that consisted of a few functioning matches that required on-going support. The program has now come under the Mates banner and the matches have integrated into the program well. We are seeing more interested volunteers coming in to fill the gaps in the ever-growing waiting list. The mentees within this section of the program, generally have or have had a parent in prison. Many live in the foster care system or with a single parent.

We have run several group activities every few months to further connect the mentors and mentees to each other. These 'catch ups' are also vital in providing a sense of belonging to each other for the mentees and entertain the concept of us all being a family. The mentees look forward to seeing each other and develop deep and lasting friendships. Our catch ups this year consisted of; Curnow Tennis Activity Evening, Oakleigh Indoor Sports, Rooftop Cinema, North Melbourne Vs Gold Coast Suns football game and football clinic at North Melbourne Football Club. Through these catch ups a thriving community is formed and relationships and friendships are deepened and strengthened with more regular activities and contacts.

Our mentors are such generous people who give of their time and skills to really better the lives of the young people they are matched with. Our mentors bring to the program an understanding of the modern day struggles for youth in our community and an ability to work through issues as they arise in a way that reflects Gods love, grace and compassion in every circumstance.

Temcare identifies as a family, which is reflective in the cross over between our COACH, Care and Mates programs. This is a wonderful attribute where families are connected in multiple programs. Many young people this year have transitioned from the Respite Care program to the Mates program which allows them to remain connected and provides vital guidance in a stage in life that is full of changes and transitions.

Our Mates camp is coming up at the end of the year at CYC in Phillip Island. Please pray for the young people attending that their lives will be impacted and transformed through the sharing of Gods word and the support of their mentors.

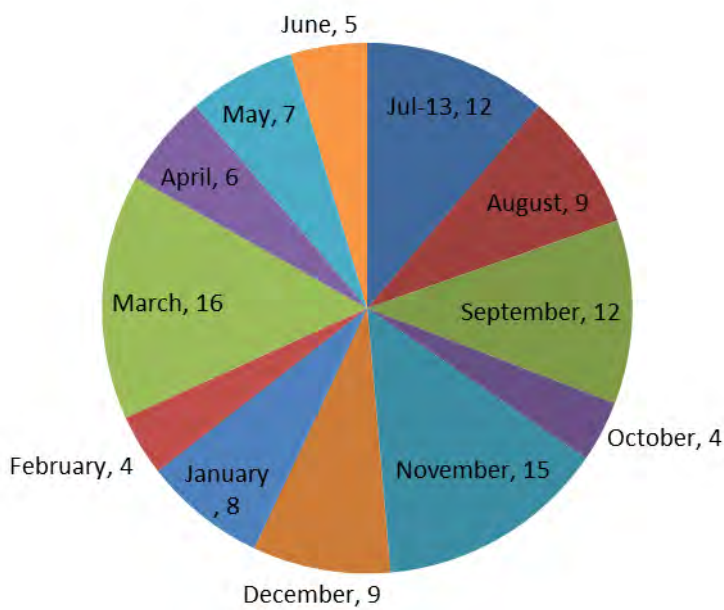
Paula



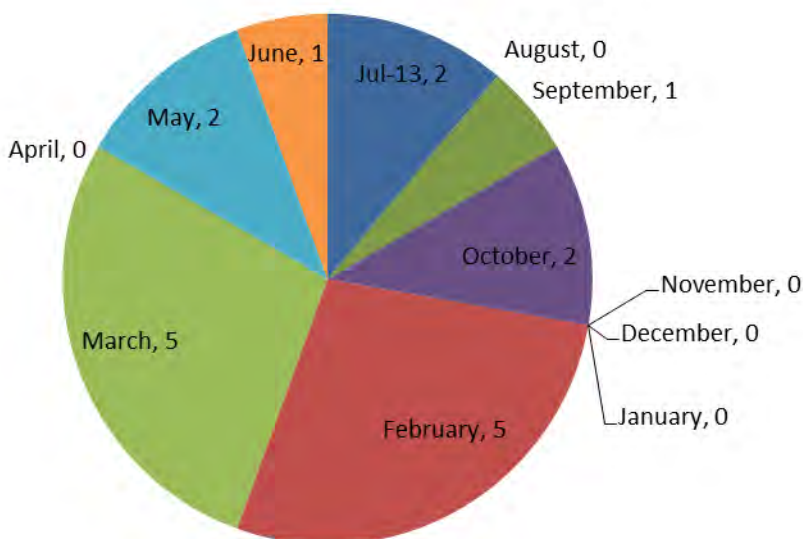
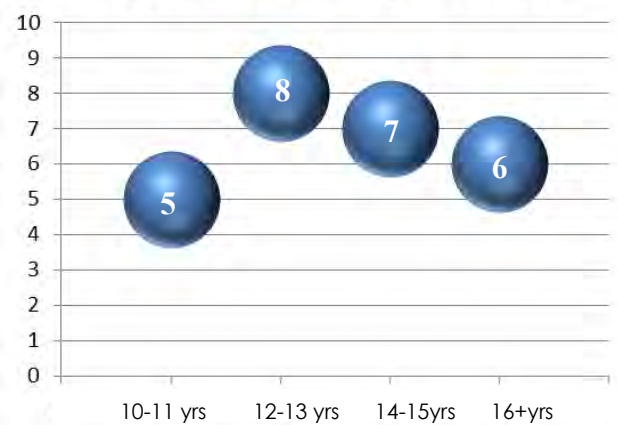


Temcare Statistics

Total amount of Mates Contacts: 107



Age of young people supported through Mates



Total amount of
Young People
Supported : 26

Boys: 14
Girls: 12

Referrals

Board & Staff

God sets
the solitary
in families

Psalms 68:6

Temcare Staff

Barry Ibrahim - Manager
Natalie Walton - COACH and CARE Coordinator
Simone Muir - CARE Coordinator
Paula Brown - MATES Coordinator
Adrian McClymont - Aged Care Worker
Mary Chin - Bookkeeper and Administration

CBCC Board

George Morgan - Chairman
Adrian McClymont
Gordon Hoen
John Patton
Susan Diggles



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20 Albert St Blackburn, VIC 3130



Financial Report



CHRISTIAN BRETHREN COMMUNITY CARE LTD (TEMPCARE) INCOME STATEMENT FOR THE YEAR 30TH JUNE 2014

	2014 \$	2013 \$
INCOME		
Camp Receipts and Sponsorships	1,171.00	325.00
Client Payments	925.00	837.50
Donations		
Individuals	15,774.00	10,805.50
Church Groups	3,895.00	4,165.00
Other	274,227.05	313,711.40
Fundraising	0.00	1,960.15
Interest received	33.34	20.03
Net income/(loss) from Oakleigh Opportunity Shop	-9,970.00	-315.90
Other Income	0.00	2,000.00
TOTAL INCOME	<u>286,055.39</u>	<u>333,508.68</u>
EXPENDITURE		
Accreditation	0.00	9,250.00
Amenities	456.23	192.22
Camp & School Holiday Program Expenses	11,001.31	13,604.15
Carer's Expenses	3,945.88	6,124.61
Fees - Professional	8,000.00	9,690.00
Fundraising	0.00	705.25
Gifts	89.00	338.90
Insurance	5,214.56	4,354.03
Internet Operating Costs	2,170.45	830.62
Printing, Postage & Stationery	8,256.06	6,020.08
Repairs & Maintenance	1,633.21	1,351.89
Salaries & On-Costs	264,347.00	255,619.95
Special Needs	0.00	175.00
Subscriptions & Memberships	1,630.91	2,553.55
Sundry Expenses	2,760.24	3,106.19
Telephone	4,735.75	5,352.24
Training	2,196.71	5,710.49
Travelling Expenses	5,384.89	4,411.21
Utilities	2,963.20	0.00
TOTAL EXPENDITURE	<u>324,785.40</u>	<u>329,390.38</u>
OPERATING SURPLUS (DEFICIT)	<u><u>-38,730.01</u></u>	<u><u>4,118.30</u></u>

Financial Report



rdl.accountants

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF CHRISTIAN BROTHERS COMMUNITY CARE LTD

Report on the Financial Report

We have audited the accompanying financial report, being a special purpose financial report, of Christian Brothers Community Care Ltd (the company), which comprises the statement of financial position as at 30 June 2014, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the directors' declaration.

Directors' Responsibility for the Financial Report

The directors of the company are responsible for the preparation of the financial report and have determined that the accounting policies described in Note 1 to the financial report are appropriate to meet the requirements of the *Australian and Not-for-profits Commission Act 2012* and are appropriate to meet the needs of the members. The directors' responsibility also includes such internal control as the directors determine is necessary to enable the preparation of a financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the *Australian and Not-for-profits Commission Act 2012*.

Financial Report



Opinion

In our opinion the financial report of Christian Brethren Community Care Ltd is in accordance with the *Australian and Not-for-profits Commission Act 2012*, including:

- a. giving a true and fair view of the company's financial position as at 30 June 2014 and of its performance for the year ended on that date; and
- b. complying with Australian Accounting Standards to the extent described in Note 1 and complying with the *Australian and Not-for-profits Commission Act Regulations 2013*.

Basis of Accounting

Without modifying our opinion, we draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the directors' financial reporting responsibilities under the *Australian and Not-for-profits Commission Act 2012*. As a result, the financial report may not be suitable for another purpose.

A handwritten signature in black ink, appearing to read 'R. J. Hurrell'.

Robert J Hurrell, FCA
rdl.accountants

17 November 2014
Blackburn, Victoria

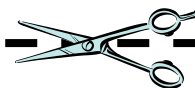




Phone: 9852 9795
Mail: or visit us at 10/16 Fellows Street, Kew, 3101
Fax: 9852 9837
Email: office@temcare.org.au
Facebook: Like us on Facebook
facebook.com/temcarefamily
Web: www.temcare.org.au



Temcare has recently updated it's website. We have our recent information on all our ministries to the community. You can find out about our programs, download forms, submit an online application or referral form and read about our recent publications. There is a staff profile page and photos of our recent events. If you have any feedback on how we could improve our website we would love to know.



Become a Temcare Volunteer

There are many opportunities to volunteer at Temcare and we would love to hear from you.

If you are interested in volunteering, tick one or more of the following boxes and a worker will be in contact with you. Alternatively visit our website for more information.

- ☐ **CARE.** Short term respite care in your own home for a child 0-15 years of age
- ☐ **MATES.** One to one and group mentoring for young people 10-15 years old
- ☐ **COACH.** One to one mentoring for adults
- ☐ **Administration.** Occasional office support for the ministry of Temcare
- ☐ **Group Outings.** Help out at our Mates group outings for young people
- ☐ **Fundraising.** Explore ways to help raise funds for the ministry of Temcare
- ☐ **Transportation.** Driving children (on an occasional basis) to and from their weekend placements



Name:

Address:

Phone:

Email:

Please post your interest to 10/16 Fellows Street, Kew, 3101. A Temcare worker will be in contact with you to discuss your interest.

Thank you and God bless



Temcare Donation

Temcare appreciates your interest in our ministry and values any financial contribution you can make to support our work.

Please indicate your financial commitment below and return to the Temcare office at 10/16 Fellows Street, Kew, 3101

Name

Address

Phone

Email

Please accept my gift of: \$ _____ or ____ \$25, ____ \$50, ____ \$100, ____ \$200 or \$ _____

____ I enclose my cheque / money order for \$ _____

____ A direct credit made to Temcare's account (BSB: 013328, Account: 484168802)

Donations over \$2 are tax deductible and a receipt will be issued.

God bless you and we appreciate your gift to help bring the love of Jesus to people and families.