

# ANNUAL REPORT



# temcare

[www.temcare.org.au](http://www.temcare.org.au)

## 2018



Caring for  
**children & families**  
since **1968**





# temcare

*'A Bible-based Christian welfare agency committed to Jesus' teachings  
and intent on reflecting His love to those in need.'*

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# Manager's Report

## Continuing To Care

The story of the Good Samaritan is a model Jesus provides for us about how we should respond to our neighbour's needs.

The model highlights that the Good Samaritan:

- Saw the person,
- Took pity on the robbed man,
- Intentionally went to his aid,
- Responded immediately to his obvious and pressing needs, and
- Assumed responsibility for his ongoing care.

What is most striking for me about this account is that the Samaritan man not only responded to a significant immediate need but remained committed to seeing the process through to the end. He effectively decided to 'continue to care'.

In 1968, Stan and Maureen Chilcott adopted a very similar approach to that of the Good Samaritan. For example, they both;

- Saw the families and children in the nearby Collingwood high-rise flats,
- Took pity on them,
- Intentionally decided to take action,
- Acted to care for their obvious and pressing needs, and
- Set up an organization so that ongoing care could be provided for the needs of vulnerable families and children.

In August this year, we celebrated 50 years of Temcare's existence and reflected on some of the history of God's faithfulness to this agency. In doing so, we also highlighted that we have been seeking to emulate Stan and Maureen's model by 'continuing to care' in Jesus' name; a model that will continue to form the basis for how we chose to serve our families in the future.

Although I am sure that Temcare may be very different to what would have been initially



envisaged by Stan and Maureen, we nevertheless remain committed to the original mission of caring for vulnerable families and children, and placing 'the lonely in families ...' [Psalm 68:6], as Stan and Maureen originally sought to do.

**During 2018, we have provided vital services for those families and individuals whose lives have been disrupted by various factors,** including; crippling financial debt, drug/alcohol addictions, mental health concerns, the threat of losing children because of involvement with child protection authorities, social and familial dislocation and isolation, or family violence. This has been our mission; namely, to care for those who are struggling with life, but to do so 'In Jesus' Name'.

As Stan and Maureen soon discovered however, a ministry to the vulnerable also requires God's people to be mobilized. **For 50 years, Temcare has been supported by a wonderful team of respite care and mentor volunteers, financial supporters, and prayer warriors who seek to be Jesus' hands and feet.** The faithful and sacrificial giving of time and energy from these wonderful people continues to be the human reason behind Temcare's ongoing existence.

In addition, **Temcare's committed professional staff remain an inspiration,** as they dedicate themselves to meeting the complex needs of their clients in a way that is not only grounded in 'good welfare practice', but also reflects a commitment to Christian ministry. Temcare's staff are certainly their Lord's servants.

Our Temcare 50th Anniversary Dinner noted that we







are here to; stay, grow and care. **During 2018, we saw some changes and growth to our personnel and programs.** For example, Rachel Chan commenced as our Family Support Worker. Her focus is to work with Natalie Walton in providing various levels of integrated casework support for our families, including; a monthly support group for mothers, parenting education and support, and casework assistance in such areas as advocacy and navigating complex services.

In addition, both Naomi Manderson and Klaudia Charles extended their respective roles to incorporate more casework assistance for some of their parents, and in the case of Naomi, the adolescents under her care. At times, these roles have been significantly challenging. These extensions to our programs have been timely, as our families seem to be facing increasing and more complex challenges.

Serving people within our community who have complex social, emotional, practical and spiritual needs remains our focus and mission. **We deeply appreciate that appropriately supporting our clients requires that we form effective partnerships with like-minded churches and agencies.** It also requires that we recruit people who can help us to provide the vital respite care and mentoring programs that our clients so desperately need.

**As Temcare remains committed to 'continuing to care', what will be its focus for 2019?** Whilst we will continue with our existing ministries, we want to become more capable of effectively responding to the growing needs of families and individuals with their complex issues. On that basis, Temcare will be engaging in:

- A promotional program with Light FM in early 2019, for the purpose of recruiting volunteers for our respite care and adolescent mentoring programs.
- Maintaining and further developing a strong casework component of our practice.

- Exploring partnerships with churches and Christian organizations who share our vision for serving the most vulnerable members of our community.

Because many of our clients are often isolated and unconnected to important social, familial, and spiritual networks, 'continuing to care' will necessitate helping them to become more connected and attached to:

- Their families.
- Their communities.
- Their Heavenly Father.

**Whilst Temcare and its programs can achieve much, we need God's people to join with us in serving the community.** To that intent, we need you to partner with us and to share the enormous responsibility of helping vulnerable members of our community. I pray that you might catch the vision of serving families and our Lord through Temcare's various ministries, and in so doing, to become someone who not only shares in the original vision of Stan and Maureen Chilcott, but someone who will join with us in 'Continuing to Care' for another 50 years.

Please consider becoming a:

- Prayer partner,
- Financial partner, or
- Volunteer partner.

Details of how you can share in our work and ministry are outlined in this annual report.

May our Heavenly Father give you a clear sense of His grace and mercy, as we all seek to serve Him together.

**Neville Evans**  
**Manager**

# Chairman's Report

## Temcare... 50 Years Young

On 25th August 2018, over 200 people celebrated 50 years of ministry for Temcare at One Community Church in Blackburn.

What started as a considered response to care for those in real need with the love of Christ, has continued strongly since the formation of the first committee back in 1967.

It was the vision of Stan Chilcott to meet the needs of babies, young children and their parents when there was no other means of support close at hand. Unfortunately, Stan is no longer with us, but the desire to help is as much a motivation for Temcare as it has ever been.

Holiday placements, a family group home and then a gradually evolving respite care program has been the principal story of Temcare. So many dedicated volunteers and staff have cared for the children and their families, donating time and money, and working in placing the children and attending to their needs. This also included supporting the various opportunity shops of Temcare. All has been done to reflect God's love for those in need. The motivation of the current Board, staff and volunteers is as strong as ever to see those in our care break the poverty cycle and to make positive faith responses to God's love and grace.

Since the appointment of Barry Ibrahim in 2002, the work of Temcare has included a mentoring program for vulnerable teenagers which has proved a great addition to the work. Many problem teens have been given new direction and now live more purposeful lives as a result of a 'big brother or sister' who takes interest in, and spends regular time with them.

In 2007, the work was further expanded to take on the aged care ministry of the Christian Community Churches, although financial constraints have led to the closing of the residential component of this additional service.

The history of Temcare is replete with 'unsung heroes and heroines' who have given countless



hours to help others in the name of Christ. So many individuals and families have wanted to share their faith with those less fortunate and at the same time provide practical support for those in need.

The Board is grateful for the efforts during this last year, and in particular of Neville Evans and other members of staff; Natalie Walton, Klaudia Charles, Mary Chin, Naomi Manderson and Rachel Chan. We also want to thank Bev and David McMurray for their work with the aged, and especially Bev for her help with the winding down of the independent living units during 2017 and this year.

I also wish to thank the board for their diligence and hard work over the year. We have seen two of our board leave us recently. Gordon Hoen who has been with us for 5 years, and Adrian McClymont who, as well as serving on the board for the last 7 years, had also been employed in the aged care ministry where he started in March 2009 as chaplain at Gracecourt. Temcare thanks them for their service and great support for the work.

Temcare is so grateful to all our volunteers, especially those who provide respite care and who are mentors. The challenges of caring for children and teenagers remain.

As a Board we are always looking at ways to maintain and, if possible, increase our number of volunteers so that more vulnerable young people and children can be helped. The Board has recently decided to seek new volunteers via a recruitment and promotional program with Light FM, Melbourne.

We are looking to God to provide us with His continued guidance in the future as we seek to honor Him in the coming years as He has, we believe, been honored by so many through Temcare over the last 50 years.

**George Morgan**  
**Board Chairman: Christian Brethren**  
**Community Care Ltd**

Illis Craig



## About Temcare

Christian Brethren Community Care Ltd, or Temcare, is a Christian welfare agency associated with the Christian Community Churches of Victoria and Tasmania [CCCVAT]. It has been operating since approx. 1968, and serves families and individuals across all metropolitan and certain outer metropolitan regions of Victoria. It presently operates from an office in Blackburn, Victoria.

**Temcare is a 'Child Safe' organization and remains committed to delivering programs within an agency context that specifically:**

- Protects the emotional, physical and sexual safety and well-being of children, young people, and adults who are under its care and responsibility.
- Respects and promotes the cultural safety and well-being of; indigenous people, individuals from culturally and/or linguistically diverse backgrounds, and people with a disability.

Temcare provides a range of services for vulnerable families and individuals within the Victorian community.

**These services are grouped under the following program areas, the details of which can be viewed on our website, [www.temcare.org.au](http://www.temcare.org.au):**

- Respite care for children.
- Mentoring for adolescents [MATES].
- Integrated family services for parents and adolescents.
- Aged care chaplaincy and visitation.

**Temcare's programs are geared towards:**

- i. Enhancing an individual's emotional and social development,
- ii. Developing the capacity of parents to provide appropriate care for their children,
- iii. Improving social/emotional/educational outcomes for children and adolescents, and
- iv. Facilitating a person's interest in exploring matters of Christian faith.

**In terms of the latter aim, and only with the permission of the person, Temcare endeavors to assist parents, children and young people to;**

- i. Develop a personal relationship with Jesus Christ,
- ii. Become connected to, and established in local supportive churches, and
- iii. Grow in their faith journey.

**Underpinning Temcare's service delivery is a commitment to:**

- i. Meeting the multifaceted and often complex needs of our clients, in a manner that is grounded in evidence based practice, and reflects the highest possible spiritual and professional practice standards.
- ii. Implementing the 'Child Safe Standards' and protecting children from abuse and family violence.
- iii. Maintaining the integrity of the family unit.
- iv. Respecting a client's individual faith, cultural, ethnic and lifestyle practices and choices.
- v. Positioning Temcare as an effective service provider, where programs are tailored to a client's needs and are conducted in partnership with like-minded agencies and organisations.

During 2018, our services have continued to be individually tailored to the specific needs of clients and to be flexible in how they have been delivered. Whilst Temcare's programs primarily focus on the provision of respite care and mentoring for adolescents, concerted efforts have also been made to provide an integrated case support role for parents, children and adolescents, particularly where respite care or adolescent mentoring has not been immediately available for families. Care has been taken to ensure that Temcare complements and does not simply replicate welfare services provided by other agencies.



# About Temcare

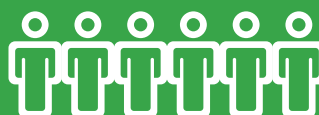
## Continued...

During the period from **January to December 2018**, Temcare:

- Received **110 general enquiries**.
- Received **18 specific referrals** [18 families and **21 adolescents**] to the MATES program and **44 specific referrals** [44 families and 87 children] to the various CARE programs.
- Managed [as at the end of 2018] a **waiting list of 45 adolescents** [representing 37 families] in our MATES program, and **38 families** [involving 81 children] in our various CARE programs.
- **Supported 50 volunteers, 53 parents, and 105 children in the various CARE programs**, as well as **21 mentors and 23 adolescents in the MATES program**.
- Provided **integrated family support for 36 individuals**.
- **Facilitated and supported 202 respite care placements for children, and 200 individual 'catch ups'** between adolescents and their mentors in the MATES program.
- **Planned and delivered 9 'Women of Hope' programs and 4 training programs**.
- Operated **2 camps** [i.e. MATES camp in October, Family Camp in January].
- **Pastorally supported previous residents** of the 'independent living units', as well as past residents of the Grace Court Hostel.
- Conducted regular **pastoral care programs** for the elderly at 2 residential care facilities.
- Conducted **11 deputation meetings** at various churches.

## SUPPORTED IN THE CARE PROGRAM

 **50**  
VOLUNTEERS

 **53**  
PARENTS

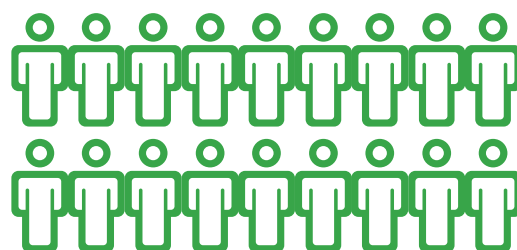
 **105**  
CHILDREN

## SUPPORTED IN THE MATES PROGRAM

 **21**  
MENTORS

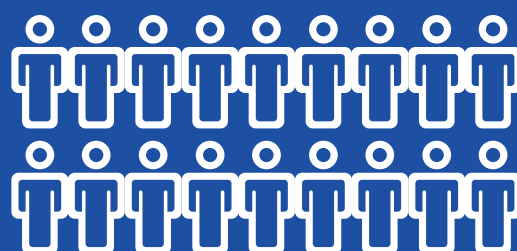
 **23**  
ADOLESCENTS

## FACILITATED & SUPPORTED RESPITE CARE PLACEMENTS



**202**

## ARRANGED CATCH UPS BETWEEN ADOLESCENTS & MENTORS



**200**

**INTEGRATED SUPPORT PROVIDED FOR**

 **36**  
INDIVIDUALS

**WOMEN OF HOPE PROGRAMS**

 **9**





During 2018, Temcare employed 8 part-time staff in varying capacities. These staff provided a range of services for families and individuals residing across the wider metropolitan area. Chaplaincy support, including personal visitation and non-denominational church services, was also provided for elderly people within our community. As of 31 December 2018, there were 6 part-time staff members. In May, Rachel Chan commenced employment as a Family Support Worker, and in late 2018, Beverley and David McMurray ceased working as chaplains in the aged care program.

On an informal and non-employed basis, Nancy Price [a previous Principal Social Worker for Temcare] and Sue Diggles [current Board member] have maintained vital contact with, and support for several past and current clients with whom they have historically developed close associations.



## About The Team

### OUR DIRECT SERVICE STAFF:

**Neville Evans**

*Manager [Part-time]*

**Natalie Walton**

*CARE and Women of Hope coordinator  
[Part-time]*

**Klaudia Charles**

*CARE and Respite Care coordinator [Part-time]*

**Naomi Manderson**

*MATES coordinator [Part-time]*

**Rachel Chan**

*Family Support Worker [Part-time -  
Commenced in May 2018]*

**Mary Chin**

*Accounts officer [Part-time]*

**Bev McMurray**

*Aged care chaplain [Part-time -  
Completed her role in November 2018]*

**David McMurray**

*Aged care chaplain [Part-time -  
Completed his role in September 2018]*

### OUR BOARD

**George Morgan**

*Chairman*

**Gordon Hoen**

*Vice Chairman [Completed his role in July 2018]*

**Susan Diggles**

*Board member*

**Adrian McClymont**

*Board member [Completed his role in November 2018]*

**Geoff Francis**

*Board member and newly appointed Vice Chairman*

**Rawle Watson-Jones**

*Board member, whose role will commence in January 2019.*

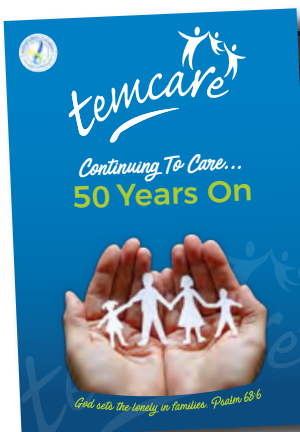
# Continuing To Care

## Stories form 2018

In 2018, Temcare published a booklet, **'Continuing to Care ... 50 years on', in which some wonderful stories of God's faithfulness and grace were noted.** I would encourage you to contact our office on 03 9874 6763 or [office@temcare.org.au](mailto:office@temcare.org.au) to request that a copy be forwarded to you. I am sure you will be greatly blessed by these wonderful stories of God's grace and care.

### Here are some of the highlights from this booklet:

- "I lived rough on the streets for a while to avoid the DHS as my options were to either return to mum's care or go into secure or residential care. I didn't want any of those options and I certainly didn't want to end up in prostitution or topless dancing, and thankfully I was eventually picked up by the out of hours social work service and was taken into residential care. I asked to contact my foster family from when I was younger, and they agreed. My foster parents - who had fostered with Temcare for some time - were happy to have me for the night until something could be sorted out the next day. That 'one night' lasted for about four years. I put on over a stone in weight (I was 7.5 stone when I arrived) and eventually changed my hair from bright pink to a natural blonde. I slowly learned to regulate my behaviours and emotions and stopped fretting over whether I would get fed. I returned to high school after dropping out at age 14 and successfully finished year ten and wondered whether I could do my VCE."
- "My [Temcare] foster parents were clearly aware of why I was acting out as a teenager - drinking, smoking, running away and getting into trouble at school. And do you know what they said? Listen, as this is the key to fostering in my view. They said that I was a part of their family and that I was wasting my time trying to get rejected because that wasn't going to happen."
- "I can honestly tell you now that I would either be in prison or dead if my [Temcare] foster parents said they couldn't cope with me at age 15."



- "I realized she [an adolescent Temcare client] had put up a barrier between herself and society due to many different influences and a general lack of confidence. As for God ... she knew of Him but had no idea who He was or what He had done for her. Over the years she has challenged me in many ways, but I am so grateful. She challenged me spiritually, directly and indirectly. She struggled with 'voices' and would say things like, 'when we hang out I like it because I don't hear the voices.' God was working ... Over the years Temcare camps went from something she didn't want to attend or socialize at. Now months in advance she wants to know when it is, who is going and what we will be doing. However, the most exciting news ... about one year ago, she prayed her first prayer. She asked the Lord to forgive her for her sins, to come in to her life and show her what He has planned for her. She is currently looking for a job, finishing off studies to get a VCAL pass and she's got a really great boyfriend. She is walking tall, confident and is loving dressing a little more 'fun!'"

### This year has again seen many instances of our faithful God working in the lives of our families. Here are just a few of many stories.

- One of our parents is currently being supported by a church community and has been attending church and a group that looks at the foundations of the Christian faith. We are praying that the parent will discover a relationship with Jesus.
- A long-term client has remained drug free for 18 months and recently declared her faith in God. After losing many of her children to the child protection authorities, one of her children will be returned to her care in 2019, due to the improvements she has made in her personal and parental functioning.
- Recently, one of our staff members picked up a child client from attending a CYC Camp, and asked how camp had been for them. The child said it had been a fabulous time of learning about God. When asked specifically 'what' had been fabulous, the child responded by declaring that



the Hebrew name for Jesus meant “God saves”. The child then opened the Bible and commenced reading the book of Daniel and later the book of Acts. The staff member was able to share some things about the Bible and the gospel with the child.

- An adolescent client and her family attended our 2018 Christmas party, where Christmas gifts and hampers were distributed to family members. The family was particularly thankful for the generosity of our donor churches and organisations for these provisions, as the mother had just recently been informed that she had been made redundant.
- At the MATES mentoring camp in October, there were some lovely accounts of God working in the lives of the young people in attendance. For example;
  - Two adolescent girls who separately expressed a desire to attend a church youth group with their respective mentors.
  - An adolescent male who has displayed significant behavioral difficulties both at home and school, which has often resulted in him being suspended from school. In contrast however, his interactions with others at camp were very different. For example, he was compliant, joyful and engaged well with all the activities during the MATES’ camp. Although some might simply explain the difference by virtue of the trust and sense of safety he has with people from the MATES’ program, we believe it was because God was working in his life.
  - At the end of camp, a group of adolescents prayed with one of the mentors. Their focus was to pray for each other as they returned to their difficult family environments.

**I recently had the privilege of attending the funeral of Valerie McPherson on Friday 7 December.** Amongst the many areas of involvement and achievement for which she had received an OAM, Valerie had been a carer with Temcare’s respite care program and also a long-term supporter of the agency.

During the celebration of Valerie’s life, family members [both biological and adopted] recounted some wonderful stories of this woman’s dedication to caring for children and her faith in her Heavenly Father. Attendees heard that she had cared for over 100 children and had maintained close and longstanding relationships with them.

**It was a privilege to hear of Valerie’s real-life faith in a God whom she knew had both her and her children in His care.** The following are some of the brief stories of this woman’s faith:

- On one occasion, her brother and his wife decided to share some food parcels with Valerie, unbeknownst to her. Whilst she and the children attended church, they delivered the food and carefully packed them away in the various cupboards where her brother knew she kept them. That afternoon, her brother received a call from Valerie. She asked him if he had attended her home. When he responded in the affirmative, she explained that she and the children had only that morning specifically prayed for various food items before going to church, as they did not have sufficient food in the home. She then informed her brother that all of the items he delivered had met their prayer requests. The only disappointment was that the prayer request for a chicken in the oven had not been answered.
- Valerie explained to one of her siblings that there had been a period in her life when she had become discouraged by having to frequently live “from hand to mouth”. As she cried out to God, she reported that His response to her was that it was from His hand to her mouth. It was a timely reminder for her that her Heavenly Father knew of His child’s needs and cared for her.

**Our current website includes videos of testimonies from past and current clients, as well as current volunteers, who all attest to the wonderful and life changing experiences they have had within Temcare’s various programs. Why not visit our website and view them?**



# Family Services & Women Of Hope

**Natalie Walton**

I first met Kylie in February 2015. At that time, she had 2 young children in her care and an older daughter in foster care. Temcare provided respite care for those of her children who were living with her for a year or so. Unfortunately, Kylie found it difficult during this time to care for them and herself due to various struggles with mental health and drug addiction. Eventually, Kylie's 2 younger children were placed in foster care too. This was a low low time in Kylie's life, struggling with many significant issues of her own. She found herself alone and without the precious ones who gave her a reason to live.

As a child and a teenager, Kylie, like her own children, can tell you many sad stories of hurt, rejection, shame and trauma. Later down the track however, Kylie's mother became a Christian and introduced Kylie to faith in Jesus. So despite how difficult Kylie's life was when Temcare first began to walk alongside her, Kylie's faith was still intact and she continually called upon the Lord during difficult times.

The theme of this year's Annual Report is 'Continuing to Care' and I would like to draw your attention to the story of Kylie and Temcare as an example of continuing care because we have had the privilege of continuing the journey with Kylie despite what she does, what her family status is, and what supports she requires. It's a privilege not many support services have because typically, family support agencies tend to cease working with a mother who no longer has her children in her care. She is therefore often left on her own to seek out the supports she needs to make things right in her life. I have had the privilege of supporting Kylie through many low times, but I have also had the joy of celebrating many wins with her as well. Today, Kylie has been drug free for almost a year, her oldest daughter has returned home and her youngest will be home soon. Relationships are mending all around Kylie. She is in relationship with her brother for the first time in a long time and she can now look toward to the future with hope.

Kylie is an amazing, resilient, woman of God,

*"Temcare have taken my family and I in with a loving and supportive manner. Since being involved with Temcare I've been supported and encouraged in not only life as a single mother but also in my faith in Jesus and in my recovery from mental health and addiction. I realise ultimately that Temcare are there to support me with my kids but the chats I have with some of the workers about my faith encourage me and help me to know that I am on the right path.*

*Thank you Temcare."*

**Kylie Levett**

and she has done a lot of hard work. I feel that journeying with Kylie through this meant that she had an opportunity to develop a trusting relationship with a worker, without judgement, and with peace of mind to know that her circumstances are understood in a way she can be helped professionally. Additionally, she has received encouragement to pursue and grow in faith in God throughout these difficult times. These elements of support were highlighted by the ongoing nature of our relationship. The concept of 'Continuing to Care' cannot and should not be underestimated.







# Family Services & Women Of Hope

**Rachel Chan**

What a privilege it is to be given the opportunity to serve God at Temcare in the Integrated Family Support program (IFS). I have been with Temcare for approximately 7 months and what a joy and blessing it has been for me to be able to journey life with the families God has given me to work with. There is no other agency or program in Victoria that is like Temcare where I am given so much flexibility to work with families in a way that demonstrates the gospel. Unlike other organisations, Temcare is not constrained by geographical boundaries, or the type of support we provide and nor are we time limited, which means we are able to journey with families for as long as they need us.

As good as these things are, the best things about Temcare are; the privilege of being able to pray and share the gospel with people if they are open and willing, to plant seeds of faith through our actions and words of hope and encouragement, and of not giving up and continuing to care even when things get hard. Although I haven't been at Temcare for long, I am grateful for the opportunity to journey and continue to care for the families I work with in the months and years to come.

I met a single mother of 3 children in June of this year. Due to the history of significant family violence, this family required significant support from a variety of agencies. All 3 children have complex issues with the eldest suffering from significant trauma due to exposure to family violence. The middle child has autism and the youngest has developmental delay. Given the complexity of the family's needs, my journey with this family has been challenging but rewarding. I have been able to refer the eldest child to Christian Youth Camp (CYC Ministries) where she was able to interact with other children and youth leaders in a positive way and hear the gospel preached as well as giving mum a bit of a break.

I have also had the opportunity to listen to a mum share her heartbreaking story of family violence and its impact on her and the children and have been able to pray with her (with permission) and to share the hope of the gospel with her. Other

supports have included assisting mum with parenting strategies, reducing chaos in the home and providing other practical supports and service gaps that other agencies are not able to provide. In my short time working with this family, I have developed a trusting relationship with mum and the children and I envision continuing to support this family in the foreseeable future.



# Mates Program

**Naomi Manderson**

I have now officially been Coordinating the Mates Program for over a year. It's been a big year, where I have continued to care for the existing mentors and mentees but have also welcomed new volunteers and clients into the Mates Program. It's been so exciting seeing some of the young people who have been waiting for a mentor finally be matched. To watch these relationships develop and blossom has been encouraging and inspiring.

One of the newer matches that began this year has gone so well. The mentor has shown such commitment and unconditional love that on top of his agreement to regularly catch up with his mentee, he has attended a school meeting for him and has been taking him to youth group on a semi-regular basis. This young person has conflict at home, at school and in a lot of his peer relationships. He has numerous professional supports in place; however, a big impact on his life has been his involvement with the Mates Mentoring Program and his relationship with his mentor. It has been a real encouragement to the young person to see that someone actually cares about all aspects of his life.

As well as being able to encourage our mentors in their role, this year I have also been able to provide further support to our young people and some mothers. It's been a great privilege to be able to expand the role to further show love and support and ongoing care to our families. This has enabled the Mates Program to show a level of continuing care that transfers to all aspects of the young person's life.

There are so many individual stories of how our mentors continue to show God's grace and mercy to our young people. A verse that often comes to mind when I think about our mentors is: 'Truly I tell you, whatever you did for one of the least of these brothers and sisters of mine, you did for me'. [Matthew 25:40]







***“There are so many individual stories of how our mentors continue to show God’s grace and mercy to our young people.”***



Another highlight for the year was of course the Mates Camp, held down at CYC Adventure Resort. This year we did the high ropes course at ‘Amaze’n’tings’, had an amazing youth band come and join us, and of course we did the obligatory visit to the beach. We also had a special guest speaker Eric Wieckmann – CHIPS. It was a wonderful weekend and a particular highlight for me was witnessing one of our new mentees really get into the worship music of the band, raising her hands in praise and really seeing how the music was speaking to her. She doesn’t have a church history or background, but it goes to show that God meets you where you are at. It was just beautiful to watch. Another absolute highlight for me was on the last day when everyone had gone back to their cabins to pack up. I went around checking on the cabins and I saw a group of our young people gathered over at the pool. Upon further investigation I realised that they were all praying for each other. This made my heart smile and just made the whole camp.

As this year comes to an end and I enjoy a break with my family over this Christmas period, I will re-charge my batteries and spend time celebrating the most amazing gift of all with the birth of Jesus. I’m grateful for the privilege it’s been for the young people, families and mentors to have let me into their lives and to journey with them. 2019 will be another year where I am committed to ‘continuing to care’ for our families who are part of the Mates Mentoring Program.

*Let us not become weary in doing good, for at the proper time we will reap a harvest if we do not give up.*

*Galatians 6:9*

# Respite Care Program

## Klaudia Charles

In the Welfare Sector, Temcare really stands out in the way we work with our families. We fill in the gaps that we see, by not only providing our Respite Care and Mates Mentoring Program, but also identifying how families may need other support. The observation made and the drive to do our best work has resulted in now offering Integrated Family Support, and continuing to run the Camps and Women's Group. We don't have a time restriction when working with our clients, which gives us the flexibility to really be there through people's journey to better their lives.

This 'continuing to care' has meant that there are some clients that have been part of Temcare for many years and feel very supported by the workers involved in their lives. It's amazing to work with a mum for a long period of time and watch her transform and grow as a parent and human being, or to simply help her through a difficult period in her life. No matter where a person is in their life, they know that they can rely on the Temcare staff to be there for them without any judgement and with God's Grace.

I have had the privilege of working with a single mum over the last 3 years who took a long time to open up and work alongside Temcare. Over our time together she is now actively seeking advice on her parenting and has been making some positive changes in her personal life. She is also very fortunate to have a respite carer for her little daughter, who has been very involved in not only providing regular respite, but also advice and basic skills in such areas as cooking healthy meals. This mum is now making better choices for herself and her daughter and they are both flourishing. The mum now has a part time job, has ended a relationship with a man that was using drugs, has a better understanding of healthy food, and is taking care of herself inside and out. You can just see that she has pride in who she is and that is an awesome outcome from a mum I met 3 years ago who felt like she had very few prospects in life.

Whilst it is humbling to be a Social Worker for such an amazing organisation, I want to pay particular tribute to our many carers and volunteers who contribute tirelessly and are dedicated to our vision. I have included comments from one of our respite care families to help people understand some of the joys and challenges of this important ministry. I also hope that it will encourage you to consider joining with us.



### A Carers Perspective:

Terrence and Bec have been carers with Temcare for 3 years and have looked after a few children during this time. Terrence has his own history with Temcare as he was in the respite program as a child. (Go to our website to watch his 'story' video: [www.temcare.org.au](http://www.temcare.org.au)).

### What was Respite Care like in the beginning?

"It took a couple of visits for both our family and the child/children to adjust to each other's rhythm. We spent the first couple of visits getting to know the child/children, their personality, habits and preferences – this helped us understand how to best interact with them and what sort of schedule to plan for and how they were going to fit in with our family during their visits. You can't expect that you'll get the rhythm right on the first visit. It takes a bit of time in the beginning for both the carers and the child/children to understand what to expect. Importantly, I think it's important to enter into Respite Care with an open mind, and not have so many expectations of yourself and of the child/children in your care."

### What's Respite Care like for you today?

"We feel like with Respite Care now, we know what to expect, and we know what sort of schedule would work well during the child/children's visit. I think it's important to provide structure and routine to children, and within the structure, there are fun elements, like going to the zoo or the park. Of course, there can always be surprises when it comes to children, but mostly, I think we handle them pretty well now."

### What's it like caring for the children?

"Caring for children requires adaptability, compassion and lots of patience. You need to be ready to understand them on their level and have the resilience to deal with both good and bad behaviours. We found in our experience as well, that child/children require us to make ourselves available to them, mentally and physically, in order to really be able to connect."

### What would you say you've learned as a Respite Carer?

"Patience, compassion and how to communicate with children!"

**Klaudia Charles**  
Respite Care Coordinator





# Aged Care Chaplaincy

**Bev & David McMurray**

## Bev

It is hard to believe that another year has passed by so quickly. Almost 12 months has gone since the residents of Grace Court relocated to other places due to the sale of the independent units at Kew. It has been my privilege to continue to care for them by visiting them in their new homes, and to see them in the process of settling into their new communities. Whilst most of them have settled well, they have nevertheless each expressed the fact that they miss the company of each other and the sense of family that living and sharing together at Grace Court had brought them.

It has been a joy on the few occasions when we could gather together for coffee or lunch, to see the reunion of friendship and the enjoyment of them catching up with each other. Easter Monday was one of those occasions, where we met for lunch and a good number were able to attend.

Throughout the year, there have been individual challenges to face of; personal health challenges for some, loss of loved ones, and news of failing health of family members. Along with the settling into a new home and community, and being faced with times of loneliness, they each have appreciated the ongoing continued commitment of care that Temcare has provided through the Chaplaincy ministry.

At the close of the year, and as my ministry to the residents completes in this way, I am thankful for the opportunities of the past 4 1/2 years, and for the friendships God has given us ... each to care for each other, to be able to support each other, and to help strengthen the bonds of faith through our relationships.

May God bless them each in the year ahead, and I pray the seeds of faith planted in this practical way will grow and blossom in their lives.

## David

The one-on-one visitation plan that was in place from last year settled in well this year with everyone receiving an effective visit every three or four weeks. We were also able to expand our visitation to include a couple of other people. These folks continued to express appreciation for the visits while Bible reading and prayer became welcome inclusions in every visit, even with those that had previously not wanted religious engagement.

For those who were yet to make a clear decision for Christ, I continued to lead them through a "sinner's prayer" that emphasized the simple gospel message. And for those whose faith was clear, the emphasis in the prayer was in reiterating God's goodness and faithfulness and offering thanksgiving accordingly.

Chapel Services this year focused on the stories of Jesus using video-based scripture vignettes drawn from the gospels.

The Chapel Service at Sir William Hall Hostel continued through 2018, up until I finished with Temcare at the end of September. The service was a welcome addition to the lifestyle programming for the residents, with a couple of residents forming strong affections for the times we shared together and for the care they received, and particularly when they were off-site in hospital. Attendance continued to be consistently up around 10 residents.

Interestingly, the Chapel Service at Walmsley Aged Care facility finished suddenly at the end of August when, due to a planned three-year rebuilding and refurbishment project, the whole center was closed and residents were relocated to other accommodation. Staff were very appreciative of the services presented by the Canterbury Gardens Community Church ministry team, and very sorry to see the association with us cease ... at least for now.

During a one-on-one visit with a lady who had claimed over the years to have no real faith, we had our usual conversation about the world, politics and religion ... and why things are the way they are. My scripture reading that day was from a devotional book which has daily readings made up of various verses gathered from across the Bible around a specific theme. The reading this day was a very 'gospel' one, with verses focused on sin, the love of God and the way of salvation. When I finished reading, our dear lady asked to have a look at my devotional book. As she leafed through, turning pages here and there, she would pause and read out loud a verse or two from each page that caught her eye.

What was so wonderful ... and marvelous ... and miraculous ... was that everywhere she stopped and read, there was something about the gospel, our righteousness being like filthy rags, God's love, God's forgiveness, Jesus' sacrificial death, and the way of salvation.

I just let her keep turning pages and picking verses to read!

It was really quite powerful. And when she handed the book back to me, I prayed with her, gently, a prayer of confession, repentance, forgiveness and salvation.

In that moment of clarity, I believe she knew and understood ... and received.

And I left for my next appointment ... a little later than normal!



# Continuing To Care

## With Our Financial Resources

Temcare continues to be primarily reliant upon the generosity of financial donations from individuals, churches and charitable trusts that share our vision, as we have chosen not to seek Government funding. The consistent generosity of all of our financial supporters [both small and large] is inspirational and humbling. Temcare is particularly thankful for the financial and spiritual support afforded by the Christian Brethren Trust [CBT], the practical assistance received from Christian Community Churches of Victoria and Tasmania [CCCVAT], and our ministry partnerships with various churches and businesses.

We are very thankful to report that Temcare's overall financial position remains positive. This situation is due to a number of factors, including; the decision made by one of our major financial sponsors to co-match all donations, the financial generosity of churches and individuals, and expenditure either being on target or below budget estimates. Whilst the recorded surplus for the 2017/2018 financial year is very encouraging, please be assured that these funds will be used to directly benefit our clients. We also plan to support many more young people and children to attend CYC camps.

**During 2019, Temcare intends to use some of its resources to address one of our most significant challenges; namely, that of recruiting and sustaining an adequate volunteer base for our respite care and mentoring programs.** A program comprising audio promotions on Light FM, an improved website, updated promotional material, and recruitment drives in various Christian publications will be undertaken throughout the coming year. We are grateful for the financial support from our various partners that will enable us to undertake these important programs.

**Neville Evans**  
Manager



# FINANCIAL REPORT

## CHRISTIAN BROTHERS COMMUNITY CARE LTD (TEMPCARE) INCOME STATEMENT FOR THE YEAR 30TH JUNE 2018

INCOME	2018 \$	2017 \$
Camp Receipts and Sponsorships	9,882	8,052
Client Payments	1,460	600
Donations		
Individuals	32,171	18,610
Church Groups	6,732	6,481
Others	401,363	304,013
Fundraising	711	0
Interest received	10,499	13,248
Other Income	440	2,971
<b>TOTAL INCOME</b>	<b>463,258</b>	<b>353,975</b>

EXPENDITURE		
Advertising	1,649	679
Camp & School Holiday Program Expenses	18,822	14,691
Carer's Expenses	10,699	10,361
Computer Services & Support	5,308	6,425
Depreciation	3,925	3,271
Fees - Professional	1,382	1,693
Insurance	4,961	3,265
Motor Vehicle & Travelling Expenses	10,975	10,366
Printing, Postage & Stationery	4,178	2,201
Repairs & Maintenance	372	711
Rent	4,869	4,763
Salaries & On-Costs	310,046	294,331
Subscriptions & Memberships	1,645	1,639
Sundry Expenses	1,095	955
Telephone	2,165	2,366
Training	3,195	2,867
<b>TOTAL EXPENDITURE</b>	<b>385,286</b>	<b>360,584</b>

<b>OPERATING SURPLUS</b>	<b>77,972</b>	<b>-6,609</b>
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**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF CHRISTIAN BROTHERS COMMUNITY CARE LTD****Report on the Financial Report***Opinion*

We have audited the accompanying financial report, being a special purpose financial report, of Christian Brothers Community Care Ltd (the company), which comprises the statement of financial position as at 30 June 2018, the statement of profit or loss and comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the directors' declaration.

In our opinion the financial report of Christian Brothers Community Care Ltd has been prepared in accordance with Division 60 of the *Australian and Not-for-profits Commission Act 2012*, including:

- a. giving a true and fair view of the company's financial position as at 30 June 2018 and of its performance for the year ended on that date; and
- b. complying with Australian Accounting Standards to the extent described in Note 1 and complying with Division 60 of the *Australian and Not-for-profits Commission Act Regulation 2013*.

*Basis for Opinion*

We have conducted our audit in accordance with the Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the company in accordance with the ethical requirements of the *Australian and Not-for-profits Commission Act 2012* and the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

*Emphasis of Matter - Basis of Accounting*

We draw attention to Note 2 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the directors' financial reporting responsibilities under the *Australian and Not-for-profits Commission Act 2012*. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

*Responsibilities of Directors for the Financial Report*

The directors of the company are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the *Australian and Not-for-profits Commission Act 2012* and is appropriate to meet the needs of the members. The directors' responsibility also includes such internal control as the directors determine is necessary to enable the preparation of a financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.



### *Auditor's Responsibility for the Audit of the Financial Report*

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.



Matthew Hung, CA  
rdl.accountants

26 November 2018  
Blackburn, Victoria

# Continuing To Care

## A Joint Effort

Temcare cannot serve the community without the assistance of, and partnership with businesses, churches and individuals. The story of Temcare is closely linked to many faithful people who have financially, prayerfully, and practically supported the ministry over many years. Of particular note have been our partnerships with the following groups during 2018:

- 'A Cleaner World'.
- Ashwood Gospel Chapel.
- Avoca District Baptist Church.
- Ballarat [Peel Street] Gospel Chapel.
- Belmore Road Church of Christ.
- Bridge Church Richmond.
- Canterbury Gardens Community Church.
- DB Cupcakes.
- Edge Church.
- Fish Creek Christian Assembly.
- Full Gospel Assembly Melbourne.
- Glen Hill Community Church.
- Glenroy Gospel Chapel.
- IC Graphics.
- Jellis Craig Real Estate, Blackburn.
- Montmorency Community Church.
- Mulgrave Reserve Gospel Chapel.
- Oakleigh Christian Fellowship.
- Ringwood Community Church.



- Saward Dawson Chartered Accountants.
- 'Share the Dignity'.
- St Mark's Uniting Church.
- Warrandyte Community Church.
- Wattle Park Chapel.

A vital and growing area of partnership during 2018, has been in the area of food hampers for our families. Whilst 'Full Gospel Assembly Melbourne' and 'Jellis Craig Real Estate', Blackburn have historically provided wonderful hampers for our families at Christmas time, we have been more recently blessed to have 'Belmore Road Church of Christ' join in the ministry by providing regular food hampers during the year. In addition, 'Edge Church', 'Canterbury Gardens Community Church' and 'Bridge Church' have continued to excel in providing Christmas gifts for our families.

We are also privileged to have had a financial partner who continues to co-match any donation received during 2018. This is a provision that has been greatly appreciated, and which along with the generosity of all of our other donors, has enabled Temcare to be in a sound financial position.

**Please contact me if you are interested in partnering with Temcare and to join with us in 'continuing to care' for others during 2019.**

**Neville Evans**  
Manager



HELP YOU

## How can we make a difference?



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ACW is proud to support  
Temcare in their important  
ministry upholding children,  
families and older people in  
our community.

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1300 134 659  
[info@acleanerworld.com.au](mailto:info@acleanerworld.com.au)

*Let us therefore come boldly unto the throne of grace,  
that we may obtain mercy, and find grace to help in time of need.*  
Hebrews 4:16



Thank you to: Saward Dawson, and 'A Cleaner World' for being sponsors of our 2018 Annual Report.





### Become a Temcare Volunteer



There are numerous opportunities for you to volunteer your services with us. For example, you could join with us as a:

- Respite carer in the **CARE** program.
- Mentor in the **MATES** program.
- Personal supporter and mentor for a parent in the **FAMILY SUPPORT** program.
- Helper in **ADMINISTRATION**.
- **FINANCIAL** supporter.
- **GENERAL SUPPORT** person for some of our activities [e.g. driving children to and from their weekend placements; assisting with our camps].

If you are interested in one or more of these roles, please provide us with the following details and either email the information to [office@temcare.org.au](mailto:office@temcare.org.au) or post it to: P.O. BOX 521, Blackburn, 3130. One of our staff will then make contact with you to discuss how you might become a partner with us.

Name:

Address:

Email:

Phone:

Area of interest/service:

### Becoming a Financial Supporter of Temcare

We at Temcare deeply appreciate the interest shown and the generosity displayed by people, churches and organizations who share our values and choose to support our work with vulnerable families. As Temcare does not receive any Government funding and is primarily reliant upon the financial generosity of Christians, churches, interested individuals and charitable trusts, it is only through your support that Temcare is able to be a source of hope to people in need.

If you would like to financially support Temcare, please indicate your financial commitment below and forward the information to the Temcare office at **P.O. BOX 521, Blackburn, 3130**, or alternatively, email it to **[office@temcare.org.au](mailto:office@temcare.org.au)**. All donations over **\$2** are tax deductible and will be issued with a receipt.

Name:

Address:

Email:

Phone [mobile or landline]:

☐ Please find enclosed my cheque / money order for: \$.....

☐ I intend to deposit a direct credit of \$..... to Temcare's account.

**BANK: ANZ    BSB: 013328    ACC: 484168802**

☐ I would prefer to make a payment of \$..... by credit card, as:

☐ A once off payment on ....., or alternatively;

☐ Monthly payments that will commence on ..... and are to cease on .....

*I authorize Temcare to charge to my credit card the amount noted above. The following are my credit card details:*

Cardholder name:

Credit card number:

Card type:

Card expiry date:

Authorized Signature:

Date:

