

ANNUAL REPORT



www.temcare.org.au

2019

*Creating a
future for
families*



Creating connections in 2019



temcare

*'A Bible-based Christian welfare agency committed to Jesus' teachings
and intent on reflecting His love to those in need.'*

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Chairman's Report

For more than 50 years Christian Brethren Community Care Ltd [CBCC] has sought to be an instrument of God in Melbourne to 'place the lonely in families' [Psalm 68:6].

Since its original formation, CBCC's children's and youth ministry has received no recurrent funding and little other financial support from government. As many of our supporters will be aware, since 2011, after taking over the aged care work of the Christian Brethren Trust [CBT] and the formation in 2008 of CBCC, the CBT has been our main financial supporter. CBT has recently reiterated its commitment to support the work; in effect taking on the role of financial supporter in place of that provided by government in other welfare organizations. This will allow CBCC a much freer hand in maintaining its Christian purposes.

Every charitable work of this nature requires the assistance of generous non institutional financial supporters. A large welfare agency like Melbourne City Mission [MCM] receives government grants and funding on a grand scale. At no time during my thirteen years as MCM treasurer did MCM receive much more than 20% of its funding from individuals and trusts. So, the Board thanks not only CBT but also those individuals and trusts that have provided the financial wherewithal to allow CBCC's ministry to continue.

Changes around family and relationships have been ever more disturbing of late and there is no sign of their abatement. The world is quite different from what it was when CBCC commenced in 1968. Those helped by CBCC over the years have invariably experienced challenges in family and community life. How to address those issues as a Christian ministry has been an ongoing concern for our social work team and the committee/board over the years.

Added to this are the repercussion of issues around institutional care of children and the increasing busyness of many of our respite carer families and MATES mentors. Over recent years this seems to have made it much more difficult for CBCC to find volunteer

respite carers and mentors that are so vital for the ministry.

The Board has again considered issues around maintaining our strong commitment to having Christian respite carers and mentors and has agreed to maintain that commitment. The more inclusive model of an agency like 'Glenhaven', whose Temcare program in North West Tasmania resulted from Janny De Vries' visit in 1993, was considered but rejected.

The Board is committed to finding other ways to help the large numbers on the waiting lists for both the MATES and Respite Care programs. The needs that were the basis of the formation of our work remain and we are told the situations of those for whom we care are more complex than ever before.

In the May newsletter you may have read stories of Angela, Kate and Jim and the positive impact that the work of CBCC has had on their lives. Transformed lives, or for the most part, incremental changes for the better, are a primary motivation for Board and staff, and a great encouragement to all when lives are changed, irrespective of how small those changes might be.

The Board is thankful to Neville Evans for his leadership over the last 12 months and for his team of Natalie Walton, Naomi Manderson, Klaudia Charles [until motherhood took over in March], Rachel Chan, Simone Beattie [whom we welcomed in March] and Mary Chin.

We also welcomed Rawle Watson-Jones to our Board early in 2019.

As Chairman I would also like to thank Board members [Geoff Francis, Sue Diggles, Rawle Watson-Jones] for their commitment to the ministry.

George Morgan
Board Chairman: Christian Brethren
Community Care Ltd

Manager's Report

Creating Connections



We live in a world more populated than ever before and with greater electronic connection between people. Despite these factors however, people seem more disconnected from their culture, family, each other, and even themselves. In many respects, loneliness and disconnection has become a social epidemic for which society has very few answers and cures. The reasons remain complex and often reflect an interplay of such factors as: families experiencing crises because of violence, abuse and poor communication; people overwhelmed by social and cultural dislocation; children struggling with problematic social relationships; fractured parent/child relationships; and the elderly dealing with their declining years amidst limited familial and social supports.

In contrast to what we see around us, the theme of 'connection' is prominent in the Bible. Whether we consider the Old Testament teaching on the 'law' from Deuteronomy, the foretelling of the 'new covenant' in Jeremiah, or the New Testament teaching on the 'new birth', grace, and the role of the church, we see the Christian message consistently and actively promoting connection between;

- People and their God.
- People and their families.
- People and their communities.

It is therefore no wonder that during 2019, Temcare has been focused on creating 'connections' for those whom we provide important services. For us, this has meant ensuring that our various programs provide an integrated and holistic approach to a person's well-being, whether it be in relation to their individual, familial or parental functioning, or in helping people to become more socially connected with their communities. In some cases, and only with a person's consent, we have also been able to assist people to explore their interest in the Christian faith and to become connected to a supportive Christian church of their choosing. Meeting a person's complex emotional, physical, cognitive, practical, and spiritual needs in a manner that respects their cultural background and lifestyle choices has been prominent in how we deliver our services.

Temcare continues to be fortunate in having had a wonderful network of individuals, churches and agencies who have financially, practically and prayerfully supported us throughout the year. We are especially privileged to have the financial support of the Christian Brethren Trust. In addition, our professional staff and army of volunteer respite carers for children and mentors for adolescents have ensured that our clients are cared for in an authentically genuine and professional manner. Without their vital input, we would not have been able to provide critical services for vulnerable families and individuals via respite care for children, mentoring for adolescents, access to Christian camping programs, and individual support for parents and young people.

I would like to make special mention of our Board. They have been incredibly supportive throughout the year and have shown considerable courage in rising to the challenge of modifying those aspects of our service delivery model that required changing. It is important to note that George Morgan has been on the Temcare Board for 40 years, and Sue Diggles for 39 years. We are grateful for their faithfulness and the expertise they have provided over many years.

2019 was also a time for; making some changes to our visible image, better promoting our needs to the wider Christian community, and becoming more flexible in how we could deliver professional services to our clients. Consequently, we changed our logo, refreshed our website and commenced a promotional program with LightFM, where the focus was on our need for volunteers. We also decided to develop a specific Family Services program

that could become the foundation for providing more flexible and targeted services for families in need.

Moving beyond this year, 2020 will be another exciting and challenging year for Temcare, as we focus on 'assisting those who feel lost'. This theme will be particularly important given the devastation that has occurred within various Victorian communities in early 2020. We are confident that, with the continuing support of individuals, churches and 'like-minded' agencies, we will be well-positioned to fulfill this focus.

For example, because of people's financial generosity and prayer and practical support, **we will be employing a youth worker for 4 days in early 2020 to assist in meeting the complex needs of 'at-risk' adolescents in our MATES mentoring and Family Services programs.** This is an exciting development. We will also continue to broaden the Family Services program as required, and further expand the Respite Care and MATES mentoring programs by promoting our need for volunteers within the wider church community. We are currently in discussions with supportive churches who are interested in developing partnerships with us to meet the needs of their respective communities.

More specifically, our goals for 2020 will include:

- i. Continuing our promotional program with Light FM to increase Temcare's profile within the Christian community and to recruit appropriate volunteers for the Respite Care and MATES' mentoring programs.**
- ii. Continuing to support and build those programs that currently rely upon volunteers [i.e. Respite Care and MATES' mentoring].**
- iii. Actively promoting the Family Services program within the professional and Christian community and ensuring it is able to provide flexible and targeted programs that are well resourced.**
- iv. Proactively addressing issues impacting on adolescents through the MATES program and the new Youth Worker role.**
- v. Developing opportunities to work more closely with churches and agencies that share Temcare's vision.**
- vi. Continuing to encourage and financially support client children and adolescents to attend CYC camps.**

Although Temcare employs well qualified and experienced staff and continues to 'punch above its weight' in providing services, we nevertheless fully recognize that we can achieve very little without the support of important partners. We therefore need you to help us in 'assisting those who feel lost'. **Therefore, please consider becoming a:**

- **Prayer partner,**
- **Financial partner, or**
- **Volunteer partner.**

Details of how you can share in our work and ministry are outlined in this Annual Report.

Whilst I thank you for your support during 2019, I also look forward to meeting you during 2020 and for our partnerships to continue. May you understand our Heavenly Father's grace and mercy, as we all seek to serve Him together.



Neville Evans
Manager





About Our Staff

OUR DIRECT SERVICE STAFF:



Neville Evans
Manager [Part-time]



Natalie Walton
*Family Services program coordinator
[Part-time]*



Naomi Manderson
MATES program coordinator [Part-time]



Klaudia Charles
*Respite Care program coordinator
[Part-time - until late March 2019]*



Rachel Chan
Family Support Worker [Part-time]



Mary Chin
Accounts officer [Part-time]



Simone Beattie
*Respite Care coordinator [Part-time -
from late March 2019]*

During 2019, Temcare employed 7 part-time staff in varying capacities. These staff provided a range of services for families and individuals residing across the wider metropolitan area. As of 31 December 2019, there were 6 part-time staff members. In late March, Klaudia Charles commenced maternity leave and will return to the Respite Care coordinator role in mid-March 2020. During her absence, Simone Beattie assumed this role. We are pleased to announce that Simone will continue to be employed with Temcare as the new Youth Worker; a role she will commence in late April 2020.

On an informal and non-employed basis, Nancy Price [a previous Principal Social Worker for Temcare] and Sue Diggles [current Board member] have maintained vital contact with, and support for several past and current clients with whom they have historically developed close associations. In particular, they ran a camp at Benwerren for these clients in late 2019. We are very grateful for the important role they have had in supporting these women.

OUR BOARD

George Morgan	<i>Chairman</i>
Geoff Francis	<i>Vice Chairman</i>
Susan Diggles	<i>Board member</i>
Rawle Watson-Jones	<i>Board member, whose role commenced in January 2019.</i>

About Temcare

Actively Connecting People

Christian Brethren Community Care Ltd [CBCC], or Temcare, is a Christian welfare agency associated with the Christian Community Churches of Victoria and Tasmania [CCCVAT]. In its various forms, Temcare has been serving families and individuals in Victoria since approx. 1968, and presently operates from an office in Blackburn.

Temcare provides a range of services for vulnerable families and individuals within the Victorian community. These services are grouped under the following program areas:



Temcare's programs are geared towards:

- i. Enhancing an individual's emotional and social development,
- ii. Supporting parents to provide appropriate levels of care for their children,
- iii. Improving social/emotional/educational outcomes for children and adolescents, and
- iv. Facilitating any interest from a person in exploring matters of the Christian faith.

In terms of the latter aim, and only with the clear permission of the person, Temcare endeavors to assist parents, children and young people to:

- i. Develop a personal relationship with Jesus Christ,
- ii. Become connected to, and established in local supportive churches of their choice, and



iii. Grow in their faith journey.

Underpinning Temcare's service delivery is a commitment to:

- i. Meeting the multifaceted and complex needs of clients in a manner that is grounded in evidence-based practice and reflects sound spiritual and professional practice standards.
- ii. Implementing the 'Child Safe Standards' and protecting children from abuse and family violence.
- iii. Maintaining the integrity of the family unit.
- iv. Respecting a client's individual faith, cultural, ethnic and lifestyle practices and choices.
- v. Positioning Temcare as an effective service provider, where programs are tailored to a client's needs and are conducted in partnership with like-minded agencies and organisations.

As a 'Child Safe' organization, Temcare remains committed to delivering programs within an agency context that specifically:

- Protects the emotional, physical and sexual safety and well-being of children, young people, and adults who are under its care and responsibility.
- Respects and promotes the cultural safety and well-being of; indigenous people, individuals from culturally and/or linguistically diverse backgrounds, and people with a disability.

During 2019, Temcare provided a range of flexible services that sought to meet the specific needs of our clients. Whilst Temcare's programs have primarily focused on the provision of respite care for children and mentoring for adolescents, our newly formed Family Services program has also provided an individualized case support role for parents,



16
New
volunteers

children and adolescents. Our 'Women of Hope' support group continued to meet regularly and to explore critical issues impacting on the personal and parental functioning of mothers. All of our programs aim to complement welfare services provided by other agencies.

163
General
enquiries

During the period from January to December 2019, Temcare:

- Received 163 general enquiries about its programs, volunteering, and general advice.
- Accepted:

30
Referrals for the
MATES program

- 30 specific referrals [involving 30 families and 31 adolescents] to the MATES program,

- 23 specific referrals [involving 23 families and 37 children] to the Respite Care program, and

- 18 specific referrals [involving 18 families and 40 children] to the Family Services program.

- Managed [as at the end of 2019] a waiting list of:

- 49 adolescents [representing 45 families] in our MATES program,

- 46 children [involving 27 families] in the Respite Care program, and

- 2 families in the Family Services program.

- Conducted 4 Volunteer Accreditation Team [VAT] panels where 16 volunteers were accredited for the respite and mentoring programs.

- Supported throughout the year:

- 50 volunteer respite carers and parenting mentors, and 54 families [involving 107 children] in the Respite Care and Family Services programs, and

- 30 volunteer mentors and 42 adolescents in the MATES program.

- Facilitated and supported 291 respite care nights for children, and 218 'catch up' days between adolescents and their mentors in the MATES program.

- Planned and delivered 8 'Women of Hope' programs and 2 training programs for volunteers.

- Operated 1 camp [i.e. MATES camp in October].

- Conducted 14 deputation meetings at various churches.

A waiting list of
2
families in the Family
Services program

18
Referrals to the
Family Services
program

A waiting list of
46
children in
Respite Care

23
Referrals for the
Respite Care
program

Stories from 2019



We had the privilege of meeting Debbie during 2019. In 2018, her story of being cared for by a Temcare host family was shared in our booklet, 'Continuing to Care ... 50 years on'. She and her family visited from Ireland and Debbie decided to meet the Temcare team. It was a joy to hear her wonderful story of personal redemption. Whilst visiting the team, she was also able to share aspects of her journey with some of the mothers from our 'Women of Hope' group. They were deeply moved and inspired by what had occurred in her life. We were thankful for this opportunity.

A highlight of 2019, was the MATES mentoring camp, where nearly 20 young people indicated an interest in following Jesus. This was a great encouragement for Temcare staff and the Board, and particularly for Naomi Manderson who is the co-ordinator for the MATES program. We continue to support and provide follow up for these adolescents.

The 2019 Christmas party for clients was a great success, with approx. 80 people in attendance. We are very grateful for the partnerships that enabled us to bless families and individuals with Christmas gifts and food hampers. In particular, our thanks go to; Belmore Road Church of Christ, Bridge Church [now known as 'Neuma'], Canterbury Gardens Community Church, Edge Church, and Full Gospel Assembly. The joy on the faces of children and the grateful responses from some parents in receiving gifts for their children and themselves were very moving.

This year has again seen many instances of our faithful God working in the lives of our families. The 2019 Annual Report includes many of these stories, which you can read at your leisure. I hope you are encouraged as you read about what God has been doing. In addition, our current website includes videos of testimonies from past and current clients, as well as current volunteers, who all speak about the wonderful and life changing experiences they have had within Temcare's various programs. Why not visit our website and view them?

Jesus said "remain in me, and I will remain in you. For a branch cannot produce fruit if it is severed from the vine, and you cannot be fruitful unless you remain in me. Yes, I am the vine; you are the branches. Those who remain in me, and I in them, will produce much fruit. For apart from me you can do nothing." John 15:4-5 (NLT)

The connection between the vine and the branch is a living one. While we can bear fruit of various kinds as Jesus followers, nothing is greater than helping people find their way to Him and being, in turn, connected to the true Vine by receiving His life giving power.

Prayer is one of the fruits of union to Christ and our dependency on Him. As we stay connected to Him, our

time together are fruitful and the communities that we serve will know that we are Christ followers by the love we share.

Temcare staff are privileged to come together to pray for our volunteers, clients and various needs. We have seen how God answered in miraculous ways for He is ever faithful as we pray according to His will. As carriers of His glory, may we make it our mission to represent Christ well to those around us.

Mary Chin
Accounts Officer

Our Volunteers

Rhonda and Dave have such incredible hearts for loving people and regularly go above and beyond to make sure people feel known and appreciated. They joined Temcare in October 2017 as volunteer respite carers, and have provided consistent respite care for a young boy ever since.

Through their encouragement, their church has also become involved with Temcare by providing regular donations of food hampers, which have been so appreciated by our clients.

Rhonda recently became an incredibly loved member of our Women of Hope group, bringing with her such compassion and creativity.

However, it is not so much the things that Rhonda and Dave achieve that we would like to celebrate, but rather the way they go about their lives with such humble and selfless hearts, reflecting the care that Jesus has for others.



David & Rhonda

While it isn't uncommon to find **Josh** being the first to have a joke and a laugh, he is also someone who displays a high level of awareness, care and understanding towards his mentee.

Josh commenced as a mentor in the MATES program in 2018. His consistency with his mentee has led to the development of real trust, closeness, and honest friendship between them. It is not uncommon for Josh to receive calls from his mentee asking for help and advice, which he handles with such understanding, patience and wisdom.

The trust in their relationship has also led to Josh's mentee attending youth group with him on occasions, where he gets to hear all about God's radical love for him.



Josh



Family Services



Our **Family Services** staff members assist parents with some highly complex personal and parenting issues. They do so with professional skill and expertise. When opportunities arise however, they are able to provide spiritual guidance for those interested in exploring such matters. One staff member recently had the privilege of praying with a client about their needs and to share aspects of the gospel with her. This has always been done in a respectful manner and only with the permission of the client. Given the desperate circumstances of this person, these words of hope and encouragement were very meaningful and a source of real hope that enabled the parent to keep going.

Katie is a single mother who has had a long history with Temcare through our Respite Care, Women of Hope and Family Services programs. Through the support of Temcare and other agencies, Katie has been free of substance addiction for a number of years and has made improvements in her emotional, social and parental functioning. Although these achievements have been wonderful to notice, the most encouraging news has been that she has discovered a personal relationship with Jesus and is attending a church. She has no hesitation in sharing her faith with others.



Angela has had a very difficult and traumatic life, which has resulted in her feeling she cannot trust others. Temcare's staff and a respite carer have worked with her for a number of years and have remained committed to her well-being even though other agencies have withdrawn their services. For many years Angela would not allow anyone to enter into her life experience or to hear her personal story. However, because of the commitment of Temcare's staff and volunteers, these barriers have now begun to break down and she has been able to retell something of her personal trauma. This has enabled her to have hope for the future and to seek and obtain help from others. She has even expressed a desire to attend church.



Respite Care

Our **respite care program** has continued to support struggling families by not only providing the parent with a much-needed break, but also providing the child with a more positive family life experience whilst staying with committed Christians for regular weekends. In most cases, these children have had the chance to attend church with the host family and to hear something of God's love for them.

An exciting longer-term aspect of this program has been the regular stories of older children and young adults who have maintained contact with their Temcare carer and who have expressed interest in attending church. Some have even discovered a personal relationship with Jesus.



Mates

Jim is an adolescent involved in our Mates mentoring program. He has had incredible support from his mentor who regularly takes him to church and the church youth group. Jim recently allowed his mentor to pray for him, and even prayed for his mentor. Jim's personal and family needs are quite desperate. In many respects the support and care he receives from his mentor and the Mates program coordinator are the only positive elements in his life.



Connecting With Families

Simone Beattie



respite care



What a joy this year has been for me; starting at Temcare and getting to know the beautiful client families and incredibly selfless carers who make the whole respite program run. I

have loved getting to hear about and witness the relationships that have been built through ongoing respite month in and month out for many years, while also seeing first-hand the impact that a once off emergency respite can have on a mother about to go into labour who has nowhere safe for her older child to stay. So, whether it is connecting temporarily in a moment of despair or whether it is supporting a relationship of consistency and faithfulness over many years, I love the way that God uses this respite program to show people that they are not alone and that someone cares for them and wants to be connected to them.

291
Respite Care
nights for
children

54
Families and
107
Children in the
Respite Care and
Family Services
programs

One beautiful story where I have had the joy of watching this play out, is with a 13-year-old boy who attends respite, named Damien* [not his real name].

He lives with an elderly relative who cannot drive, and so a lot of the time he has few social contacts with people his own age. A few years ago he was matched with an amazing respite family and began attending respite with them. Despite subsequently moving to another area some distance away, the carers were keen to keep their relationship with Damien going. So, for the last two years they have had him up every school holiday and have continued to invest in his life and have included him in all the outings and experiences his family have together. Even right from my very first interaction with Damien, I could so clearly see the impact they have had on his life, as the only stories he wanted to tell me all involved his respite family and the experiences he had had with them.

Recently, Damian spent extended time with the family at a Christian Family Camp.

After spending a week of being encouraged and connected in with the family, he was a different kid.

The change in his character was unbelievable. Although he would normally keep his head down, not make eye contact and talk minimally, this time when I picked him up from camp, he ran out the front of the camp site with a huge smile on his face and told me to quickly come inside so he could show me everything. He chatted non-stop about what they had done on camp, and how next year he was going to come again and stay even longer with the respite family. On top of this, in a situation completely orchestrated by God, Damien had ended up attending the same family camp that youth leaders from his local church were on. He had met them previously at his local church, so he recognised them immediately and he continued to grow in friendship with them over camp. On camp, the youth leaders invited Damien along to youth group and offered to drive him to and from, which Damien was thrilled to tell me about. And he plans to start attending at the start of this year. How amazing is that!

Supported
50
respite carers
and parenting
mentors

So, not only has the respite program given Damien connection to family, friendship, new experiences and joy, but God has also worked things out so that Damien would have connection to church community and hopefully, ultimately a connection with Him!



Connecting With Women

Natalie Walton



Temcare staff are all motivated and inspired by the idea of seeing our families connected. It's a big part of what social workers do, but more than that, we all individually love to develop relationships with our families, mothers, teenagers, and children. It breaks our heart to see the loneliness and isolation they experience each day. As Christians we know, "it is not good for man to be alone", and this is supported when we look closely at not only God's incredible design of human beings, but also neuroscientific findings supporting the detriments of loneliness and isolation on the human brain.

Temcare's Women of Hope program is designed with connection in mind. We are passionate about bringing our women together, so they can build genuine friendships, share experiences and feel a sense of being a part of something. In 2019 we were blessed to have a few volunteers who, also passionate about connection, would take the time to chat with the women and build relationships with them. I find it hugely rewarding to stand back during our meetings and watch some of the women as they grow in confidence with this idea of connection. For one woman in particular, this looks like greeting us with a big hug; something that would not have happened when we first met her. For another, it means driving 50 minutes just to be there, even when her morning has already been incredibly difficult. And for all of our women, it means pushing through feelings of depression and anxiety just to be there.

The concept of connection is interesting. Like many things in life, we know it is good for us but often barriers to being in connection can be significant, thus leaving us feeling isolated and disconnected from community. For the families we support, the biggest barrier is often related to mental health. Many of our women know they need connection but depression, social anxiety around meeting a new group of people, feelings of being overwhelmed with life, particularly in the area of parenting, often prevent them from becoming connected to others.

We are excited for Women of Hope in 2020 and ask that you pray, with connection in mind, for the women who attend and for the ones who wish to attend but come across those many barriers.

8

Women Of Hope
Programs



Connecting With Families

Rachel Chan



I first started working with a young family from Afghanistan over a year ago. The mother is a single parent with 2 young children from the Middle East. It has been a pleasure building a relationship with her and the children over the past year. During this time, I was able to build enough trust to explore the topic of faith with her which resulted in conversations about Christianity and Islam. I was excited when she gave me permission to give her a Farsi Bible and I was able to pray for her. Her son recently attended a CYC Camp where he learnt about Jesus and was given a children's bible. The best part of my job is being able to sow seeds of the gospel and to help parents and children make connections with Jesus Christ when God gives me an opportunity and people permit.

Another family I have worked with for the last couple of years has been with another single mother from the Philippines. She recently gave birth to her fourth child. This family has been a joy and a challenge to work with due to the complexity of their needs. However, having a well-functioning care team around the family has been extremely helpful and beneficial for them. Temcare and another agency were able to assist the mother to care for the children whilst she was in labour by facilitating the arrival of her father from the Philippines whom she had not seen in approximately 10 years. The mother was overcome with emotion when her father's visa was accepted and when he finally arrived to see her and baby at the hospital. It was such a blessing to play a part in helping this mother and her father reconnect after being apart for almost 10 years.

A key role in the family support program is helping families connect with other services. A couple of families I have supported this year have been greatly helped by housing services who have assisted them to find stable accommodation. Both families were facing homelessness, and were supported with longer term housing.

It gives me great joy help these families with the issues they struggle with, to connect them to appropriate services, strengthen connection with family if possible, and ultimately to connect them to the truth found in Jesus Christ.



2
training programs
for volunteers



Connecting With Youth

Naomi Manderson



Wow – sitting here at the end of the year and reflecting on 2019, I am so grateful.

The program has expanded with new volunteers coming on board offering to mentor a young person. We have been so blessed. I love meeting new people and talking about the program and sharing in more details about how it all works. One of my loves is connecting – with the young person, with their caregiver (usually mothers), with other organisations and also with my work colleagues. I love relationships and building connections with people.

218
Catch up
days

A lot of our clients have in some way had connection broken, whether it's been connection to school, a parent or caregiver, or even connections with themselves.

They have lost a sense of who they are and why they are here. I feel so strongly that everyone has a purpose and a plan and in all I do that is the message I try to get across. There is HOPE.

2019 has been a busy time for the Mates program. Throughout the year, we had a few social activities where one night young people and their mentors went out for a Mexican dinner and on another occasion we went into the city to the Eureka Skydeck.

Once again, the absolute highlight was the Mates Camp held at CYC – Adventure Resort at Phillip Island.

We had Ivan Tnay from Edge Church come and teach the volunteers and young people some self-defence. This was so well received by the young people and was so much fun to watch. We had a Youth band come and engage in some worship music with the group, which was a first-time experience for some. We roasted marshmallows over the campfire where we chatted and laughed together on the Saturday evening.

We also had special guest preacher Pastor Aaron Kelly who spoke to the young people about resilience.

About 15-20 young people gave their hearts to the Lord for the very first time over this weekend. To finish off the camp, they had surf lessons. This was so exciting to see the young people step out of their comfort zones and try something new. It was great to see so many smiling faces.

Supported
30
volunteer
mentors

Upon returning from the camp, one mother contacted me and thanked me so much for taking her daughter. She told me how happy her daughter was when she came home, and that it was like having her old daughter back again.

More recently over this Christmas break, a young person who is a part of the Mate Program contacted me requesting prayer for their family who was experiencing an urgent difficult family situation. I encouraged her, offered support and of course prayed for the family.

Connecting With Youth

Continued...



mates mentoring

Supported
42
adolescents

Another young person who had been referred to the Mates Program had been so reluctant to engage for some months. He didn't trust people and had been let down by so many. Over the months I would drop in and chat with him and his mother, invited his mum to the Women of Hope program and invited the young person to camp. At the time he was so reluctant to come to camp and be involved with anything, but I kept persisting. I eventually found a mentor for him, but he still was not trusting or willing, until eventually I met with him again and chatted to him about some of my story, my heart for the program and why I believe in what we do so much. He has now agreed to meet with the mentor and his mother later told me that it was because I sat down with him and shared some of my journey that made him understand and agree to engage in the Mates Program.

There are so many people in our community who are lonely, hurt and feel like no one cares. But this is where I feel that Temcare does it well; we connect with people and we genuinely care for them.

Operated
1
Camp





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Temcare in their important
ministry upholding children,
families and older people in
our community.

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services for a diverse range of clients
including hospitality, aged care, not-for-
profit, healthcare, childcare, education,
retail, real estate and manufacturing.
Please contact us if we can assist you
with commercial cleaning, housekeeping,
gardening, general maintenance or
licensed trades.

1300 134 659
info@acleanerworld.com.au

*Let us therefore come boldly unto the throne of grace,
that we may obtain mercy, and find grace to help in time of need.*
Hebrews 4:16



Thank you to: Saward Dawson, and 'A Cleaner World' for being sponsors of our 2019 Annual Report.

Being financially
resourced to build

Connections For Our Clients



Temcare is and will always be primarily reliant upon financial donations from individuals, churches and charitable trusts to fund our various welfare programs, as we have chosen not to seek direct Government funding. The decision to be thus reliant enables Temcare to provide flexible services to the community that are not constrained by the stipulations associated with formal funding arrangements.

We are very fortunate to have a consistent group of financial supporters, whose generosity is inspirational and humbling. Whilst the size of the donation might vary, there is always a story behind the giver that deeply moves us and makes us very mindful of the need to use a person's sacrificial generosity in a respectful and responsible manner. Please be assured that when a donation is made to Temcare, we seek to bless families with it.

Temcare is particularly thankful for our partnership with the Christian Brethren Trust [CBT], without whose considerable financial support we would not have been able to achieve what has occurred during 2019. We are also very grateful for the practical assistance and spiritual support received from Christian Community Churches of Victoria and Tasmania [CCCVAT], and our ministry partnerships with various churches and businesses.

Due to the generosity of our financial supporters and careful management of our expenditure, Temcare's overall financial position remains positive. The recorded surplus from the 2018/2019 financial year is again very encouraging and will be used to:

- Directly benefit our clients by providing financial assistance for emergency situations,
- Support our volunteers who care for children or mentor adolescents,
- Facilitate children and adolescents to attend CYC camps throughout the year,
- Finance the employment of the new Youth Worker role in 2020,
- Support our staff in their professional roles,
- Facilitate our various welfare programs and the 2 camps we run throughout the year, and
- Continue to promote our need for volunteers within the Christian community [e.g. LightFM program].

Neville Evans
Manager



FINANCIAL REPORT

CHRISTIAN BROTHERS COMMUNITY CARE LTD (TEM CARE) INCOME STATEMENT FOR THE YEAR 30TH JUNE 2019

INCOME	2019 \$	2018 \$
Camp Receipts and Sponsorships	7,038	9,882
Client Payments	743	1,460
Donations		
Individuals	38,263	32,171
Church Groups	7,326	6,732
Others	506,625	401,363
Fundraising	10,140	711
Interest received	11,008	10,499
Other Income	350	440
TOTAL INCOME	581,493	463,258

EXPENDITURE		
Advertising	14,668	1,649
Camp & School Holiday Program Expenses	20,385	18,822
Carer's Expenses	10,626	10,699
Celebration Dinner	15,070	0
Computer Services & Support	5,344	5,308
Depreciation	8,078	3,925
Fees - Professional	1,507	1,382
Insurance	3,738	4,961
Motor Vehicle & Travelling Expenses	8,952	10,975
Printing, Postage & Stationery	2,852	4,178
Repairs & Maintenance	395	372
Rent	5,160	4,869
Salaries & On-Costs	372,782	310,046
Subscriptions & Memberships	1,800	1,645
Sundry Expenses	912	1,095
Telephone	2,420	2,165
Training	3,811	3,195
TOTAL EXPENDITURE	478,500	385,286

OPERATING SURPLUS	102,993	77,972
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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF CHRISTIAN BROTHERS COMMUNITY CARE LTD**Report on the Financial Report***Opinion*

We have audited the accompanying financial report, being a special purpose financial report, of Christian Brothers Community Care Ltd (the company), which comprises the statement of financial position as at 30 June 2019, the statement of profit or loss and comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the directors' declaration.

In our opinion the financial report of Christian Brothers Community Care Ltd has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- a. giving a true and fair view of the company's financial position as at 30 June 2019 and of its performance for the year ended on that date; and
- b. complying with Australian Accounting Standards to the extent described in Note 1 and complying with Division 60 of the *Australian and Not-for-profits Commission Act Regulation 2013*.

Basis for Opinion

We have conducted our audit in accordance with the Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the company in accordance with the ethical requirements of the *Australian and Not-for-profits Commission Act 2012* and the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter - Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the directors' financial reporting responsibilities under the *Australian and Not-for-profits Commission Act 2012*. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Responsibilities of Directors for the Financial Report

The directors of the company are responsible for the preparation of the financial report that gives a true and fair view and have determined that the accounting policies described in Note 2 to the financial report is appropriate to meet the requirements of the *Australian and Not-for-profits Commission Act 2012* and is appropriate to meet the needs of the members. The directors' responsibility also includes such internal control as the directors determine is necessary to enable the preparation of a financial report that is free from material misstatement, whether due to fraud or error.



In preparing the financial report, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.


Auditor's Responsibility for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.



Matthew Hung, CA
rdl.accountants

16 December 2019
Blackburn, Victoria

Developing Connections

With the help of generous supporters

Temcare continues to be supported by various churches, businesses, and individuals who share our vision and commitment to meeting the needs of vulnerable people within our community. We are very grateful for their financial, prayer, and practical support throughout 2019.

Of particular note have been our more formal partnerships with the following groups:

- 'A Cleaner World'.
- Ashwood Gospel Chapel.
- Ballarat [Peel Street] Gospel Chapel.
- Balwyn Gospel Chapel.
- Belmore Road Church of Christ.
- Bridge Church Richmond [now known as 'Neuma'].
- Canterbury Gardens Community Church.
- Christian Brethren Trust.
- DB Cupcakes.
- Edge Community Church.
- Fish Creek Christian Assembly.
- Full Gospel Assembly Melbourne.
- Glen Hill Community Church.
- Glenroy Gospel Chapel.
- IC Graphics.
- Montmorency Community Church.
- Mulgrave Reserve Gospel Chapel.
- Oakleigh Christian Fellowship.
- 'Pinchapoo'.
- Ringwood Community Church.
- Saward Dawson Chartered Accountants.
- 'Share the Dignity'.
- St Mark's Uniting Church.
- Warrandyte Community Church.
- Wattle Park Chapel.

2019 was another year where Temcare was supported on a regular basis with food hampers from 'Belmore Road Church of Christ'. This has been an important and generous partnership, as a substantial number of hampers have regularly been provided for our families on a fortnightly basis. The church also provided practical support for one family and will be providing 'Back to School' bags for some of our families in January 2020. We are very grateful for their support of Temcare's programs.

'Full Gospel Assembly' has continued its supportive role by not only providing over 50 hampers for our families at Christmas time, but also catering for our 'Women of Hope' Mother's Day and Christmas celebration events. Seeing this wonderful team of women in operation is like watching a well drilled army of happy and efficient people who love what they do and love blessing others. They arrive early and prepare the meal so that they are available to sit down and interact with the women in the group during the activity and meal. We have been very fortunate to have their support.

We are very grateful for the commitment made by 'Edge Church', 'Canterbury Gardens Community Church' and 'Bridge Church' in supplying us with some wonderful Christmas gifts for our families, which I know have been very much appreciated. I was recently deeply moved by the joy expressed by a little boy when he received his gift and then returned to tell me all about what he had received. The expression on his face and his detailed description of his present was wonderful. Other encouraging moments came from a 14-year-old adolescent who made a special effort to thank the Temcare team for their support of him and his family throughout the year, and the appreciation expressed by a father who had not expected to receive a personal gift.

As previously advised, one of our financial partners continues to co-match any donation received



during 2019. This is a provision that has been greatly appreciated, and which along with the generosity of all of our other donors [both large and small], has enabled Temcare to record an operational surplus and thus to be in a sound financial position.

Please contact me if you are interested in partnering with Temcare in the future. By doing so, you will become one of those valued partners who are instrumental in helping our clients make meaningful connections in their lives.

Neville Evans

Neville Evans
Manager



Become a Temcare Volunteer



There are numerous opportunities for you to volunteer your services with us. For example, you could join with us as a:

- Respite carer in the **RESPITE CARE** program.
- Mentor in the **MATES** program.
- Personal supporter and mentor for a parent in the **FAMILY SERVICES** program.
- General Helper in **ADMINISTRATION** tasks at various times during the year.
- **FINANCIAL** supporter.
- **GENERAL SUPPORT** person for some of our activities [e.g. driving children to and from their weekend placements; assisting with our camps].

If you are interested in one or more of these roles, please provide us with the following details and either email the information to office@temcare.org.au or post it to: P.O. BOX 521, Blackburn, 3130. One of our staff will then make contact with you to discuss how you might become a partner with us. Please note however, that all volunteers who have any contact with a child must; undergo an assessment, provide evidence of a current Working with Children Check, and submit to a National Criminal History Check.

Name:

Address:

Email:

Phone:

Area of interest/service:

Becoming a Financial Supporter of Temcare

As Temcare does not receive any Government funding and is primarily reliant upon the financial generosity of Christians, churches, interested individuals and charitable trusts, it is only through your support that Temcare is able to be a source of hope to people in need.

If you would like to financially support Temcare, you can do so by making an online donation from our website, www.temcare.org.au. Alternatively, you can indicate your financial commitment below and forward the information to the **Temcare office at P.O. BOX 521, Blackburn, 3130**, or email it to office@temcare.org.au. **All donations over \$2 are tax deductible** and will be issued with a receipt upon request.

Name:

Address:

Email:

Phone [mobile or landline]:

- ☐ Please find enclosed my cheque / money order for: \$.....
- ☐ I intend to deposit a direct credit of \$..... to Temcare's account.

BANK: ANZ BSB: 013328 ACC: 484168802

- ☐ I would prefer to make a payment of \$..... by credit card, as:
- ☐ A once off payment on, or alternatively;
- ☐ Monthly payments that will commence on and are to cease on

I authorize Temcare to charge to my credit card the amount noted above. The following are my credit card details:

Cardholder name:

Credit card number:

Card type:

Card expiry date:

Authorized Signature:

Date:

